



# BCMH User Manual



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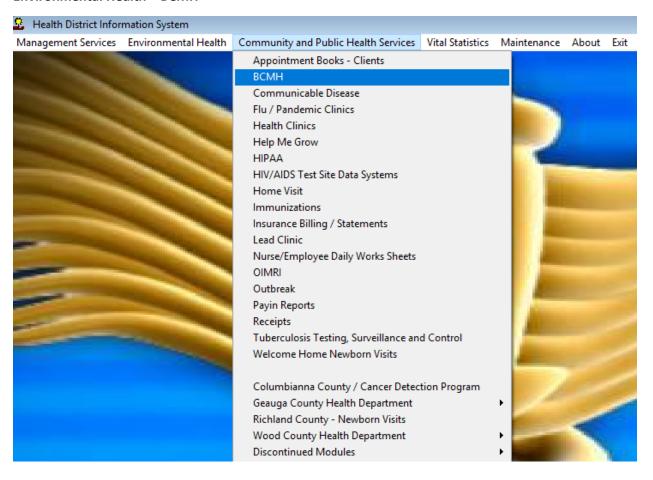




## **Chapter 1: Getting Started**

Once the BCMH module has been installed, it can be accessed by going to:

#### **Environmental Health > BCMH**





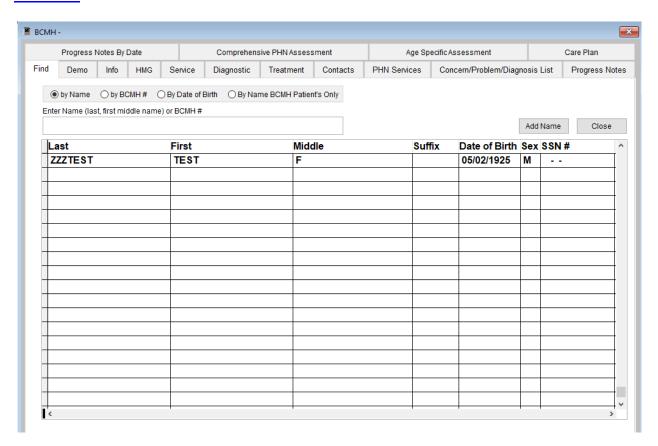


## **Chapter 2: Entering in BCMH**

Inside the BCMH module click on the BCMH tab



### **Find Tab**



To pull up a previous record search by Name, by BCMH #, Date of Birth, and Name BCMH Patient's Only.

In order to add a new record, click the Add Name button.

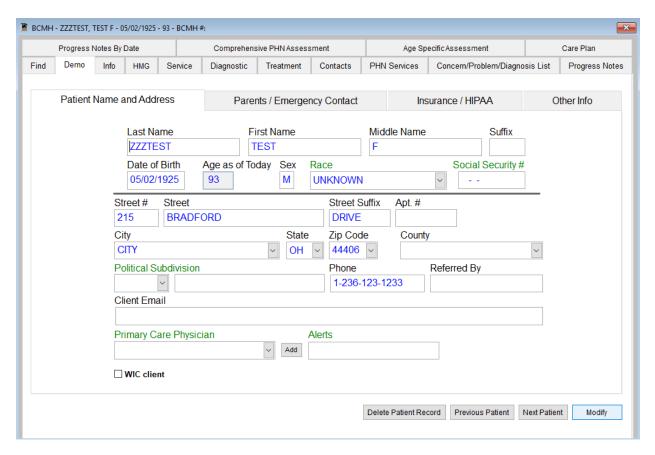
Press the **Close** button to exit from the window.





#### **Demo Tab**

#### **Patient Name and Address**



#### Fill in the appropriate information

If you need to edit an existing patient click the **Modify** button to make changes.

**Delete Patient Record** Button will delete the patient's record (first make sure linking Immunizations record is deleted).

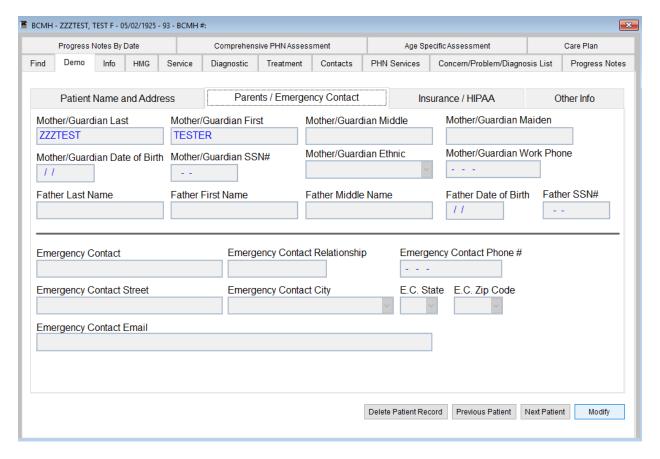
**Previous Patient** button will show the previous patient.

**Next Patient** button will show the next patient.





### **Parents/Emergency Contact Subtab**



#### Fill in the appropriate information

If you need to edit an existing patient click the **Modify** button to make changes.

Delete Patient Record Button will delete the patient's record (first make sure linking Immunizations record is deleted).

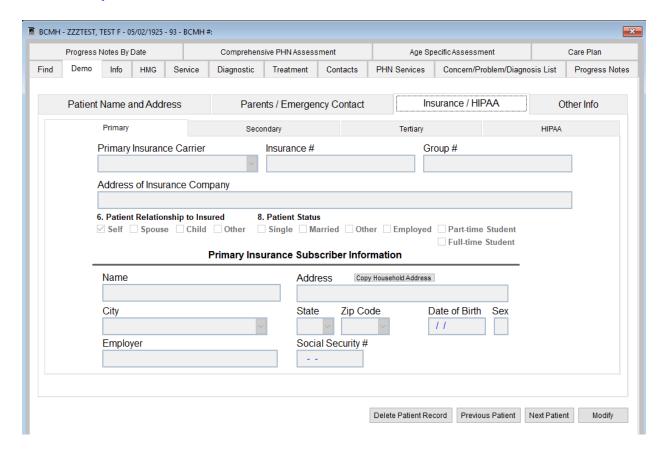
**Previous Patient** button will show the previous patient.

**Next Patient** button will show the next patient.





## **Insurance / HIPAA Subtab**



#### Fill in the appropriate information

If you need to edit an existing patient click the **Modify** button to make changes.

**Delete Patient Record** Button will delete the patient's record (first make sure linking Immunizations record is deleted).

Previous Patient button will show the previous patient.

**Next Patient** button will show the next patient.

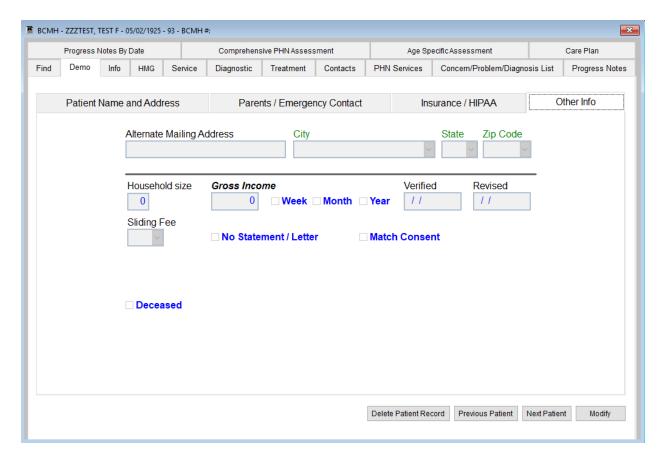
#### **Subtabs for Insurance/HIPPA:**

- Primary
- Secondary
- Tertiary
- HIPPA





#### **Other Info Subtab**



#### Fill in the appropriate information

If you need to edit an existing record click the **Modify** button to make changes.

**Delete Patient Record** Button will delete the patient's record (first make sure linking Immunizations record is deleted).

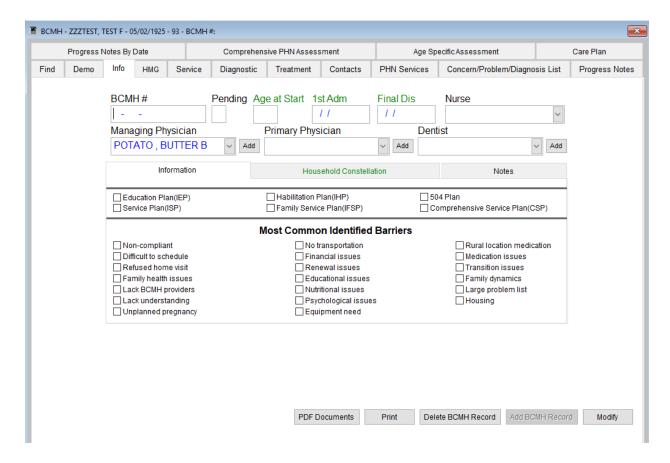
**Previous Patient** button will show the previous patient.

**Next Patient** button will show the next patient.





#### Info Tab



#### Fill in the appropriate information

If you need to edit an existing record click the **Modify** button to make changes.

**Delete BCMH Record** Button will delete the patient's record.

**Previous Patient** button will show the previous patient.

**Next Patient** button will show the next patient.

**PDF Documents** button opens file explorer to add PDF documents.

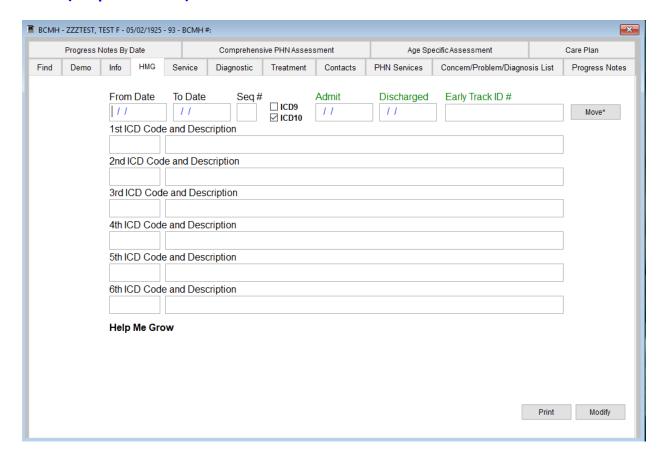
#### **Subtabs for Info:**

- Information
- Household Constellation
- Notes





## **HMG (Help Me Grow) Tab**



#### Fill in the appropriate information

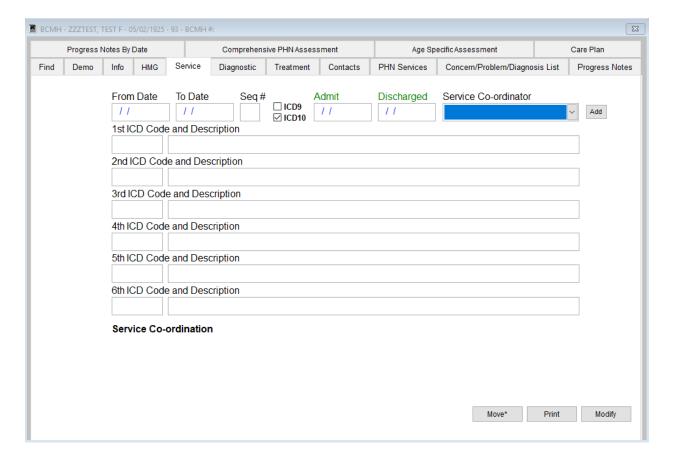
If you need to edit an existing record click the **Modify** button to make changes.

**Print** button opens the printing options menu.





#### **Service Tab**



#### Fill in the appropriate information

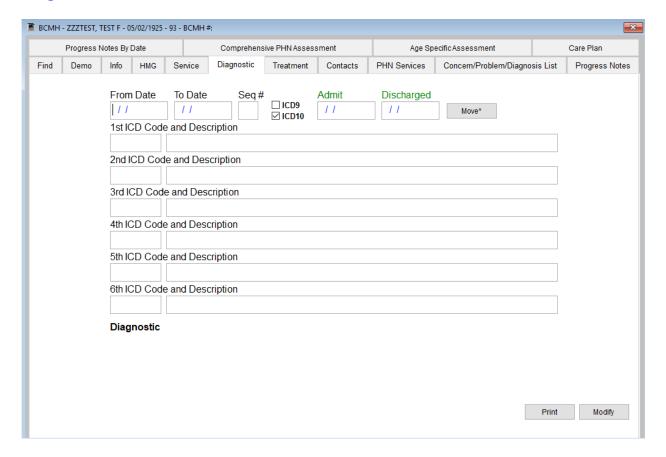
If you need to edit an existing record click the **Modify** button to make changes.

**Print** button opens the printing options menu.





## **Diagnostic Tab**



#### Fill in the appropriate information

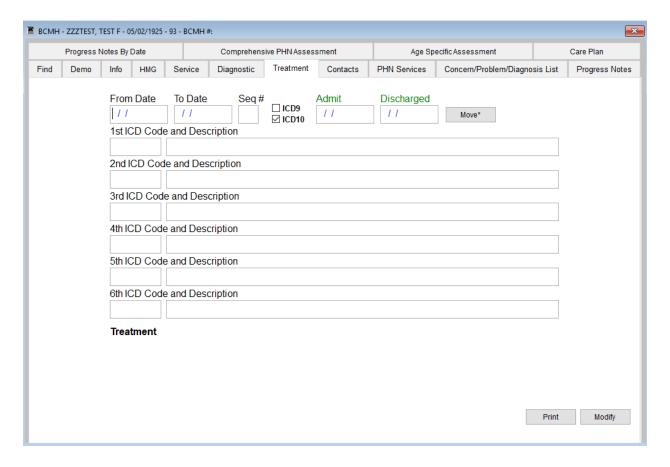
If you need to edit an existing record click the **Modify** button to make changes.

**Print** button opens the printing options menu.





#### **Treatment Tab**



#### Fill in the appropriate information

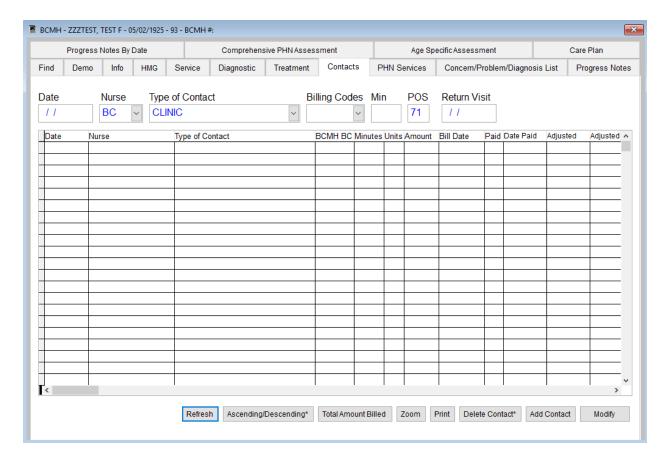
If you need to edit an existing record click the **Modify** button to make changes.

**Print** button opens the printing options menu.





#### **Contacts Tab**



#### Fill in the appropriate information

If you need to edit an existing record click the **Modify** button to make changes.

**Print** button opens the printing options menu.

Refresh button will refresh the table.

**Delete Contact\*** button – Right click to delete the contact entry in the table displayed.

**Ascending/Descending\*** button allows you to organize the data by Ascending or Descending order (Left click for Ascending and Right click for Descending)

**Add Contact** button allows you to add a new contact to the table.

**Zoom** button will open a window that zooms in on the table displayed.

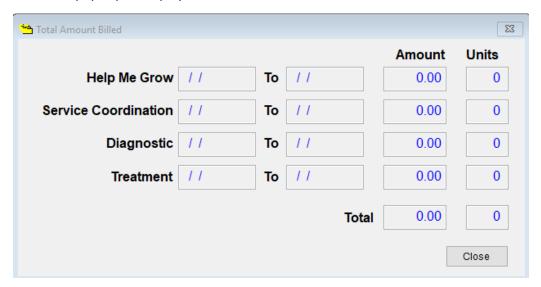




## **Contacts Tab (continued...)**

#### **Total Amount Billed** button:

A window pops up to display the total amounts billed.

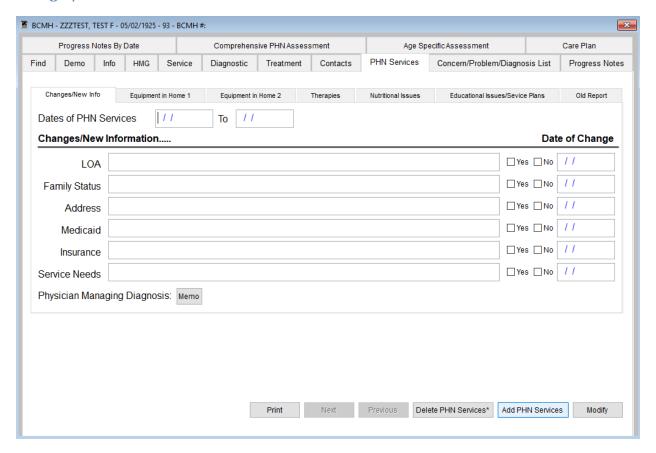






#### **PHN Services Tab**

#### **Changes/New Info**



#### Fill in the appropriate information

If you need to edit an existing record click the **Modify** button to make changes.

Print button opens the printing options menu.

**Next** button navigates to next entry.

**Previous** button navigates to previous entry.

**Delete PHN Services\*** button will delete the current PHN Services entry.

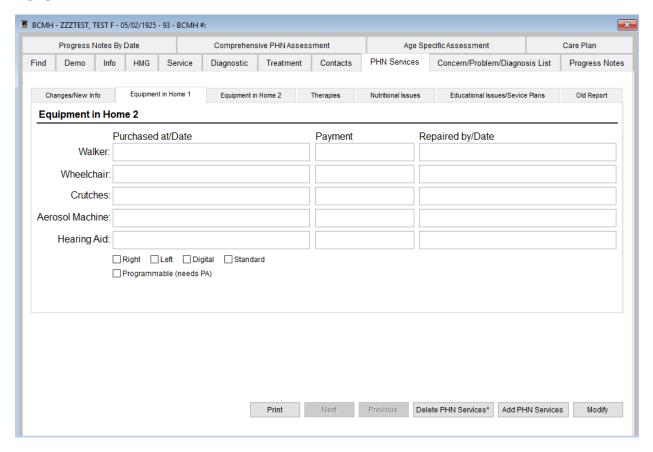
Add PHN Services button will add a new PHN Services record.

Memo Button opens a window to record the Physician Managing Diagnosis.





#### **Equipment in Home 1**



#### Fill in the appropriate information

If you need to edit an existing record click the **Modify** button to make changes.

**Print** button opens the printing options menu.

**Next** button navigates to next entry.

**Previous** button navigates to previous entry.

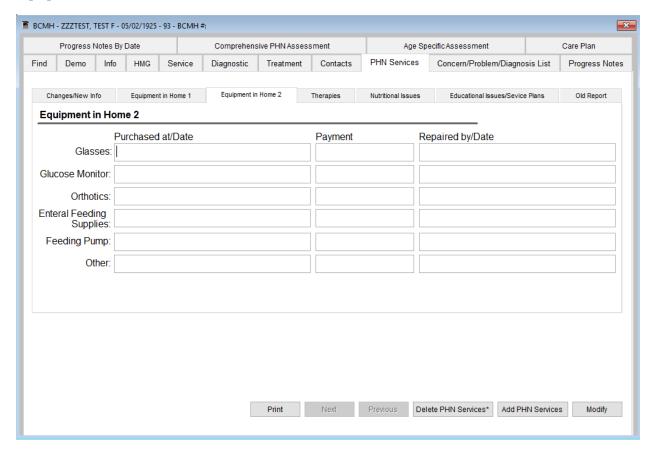
**Delete PHN Services\*** button will delete the current PHN Services entry.

Add PHN Services button will add a new PHN Services record.





#### Equipment in Home 2



#### Fill in the appropriate information

If you need to edit an existing record click the **Modify** button to make changes.

**Print** button opens the printing options menu.

**Next** button navigates to next entry.

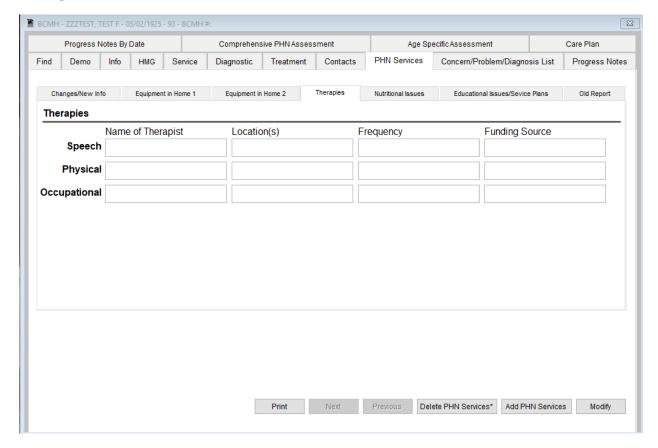
**Previous** button navigates to previous entry.

**Delete PHN Services\*** button will delete the current PHN Services entry.

Add PHN Services button will add a new PHN Services record.



#### **Therapies**



### Fill in the appropriate information

If you need to edit an existing record click the **Modify** button to make changes.

**Print** button opens the printing options menu.

**Next** button navigates to next entry.

**Previous** button navigates to previous entry.

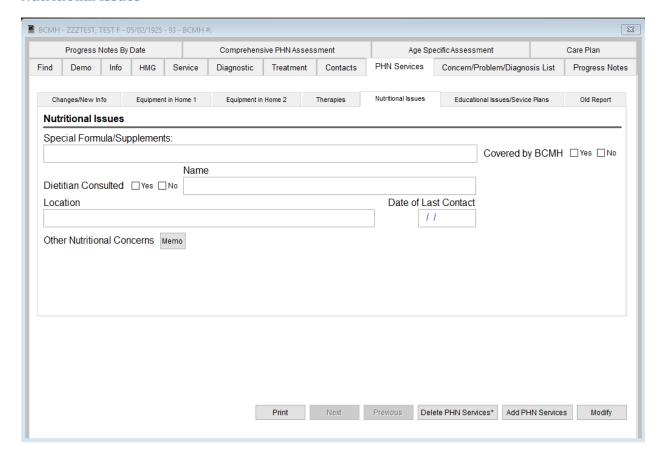
**Delete PHN Services\*** button will delete the current PHN Services entry.

Add PHN Services button will add a new PHN Services record.





#### **Nutritional Issues**



#### Fill in the appropriate information

If you need to edit an existing record click the **Modify** button to make changes.

**Print** button opens the printing options menu.

**Next** button navigates to next entry.

**Previous** button navigates to previous entry.

**Delete PHN Services\*** button will delete the current PHN Services entry.

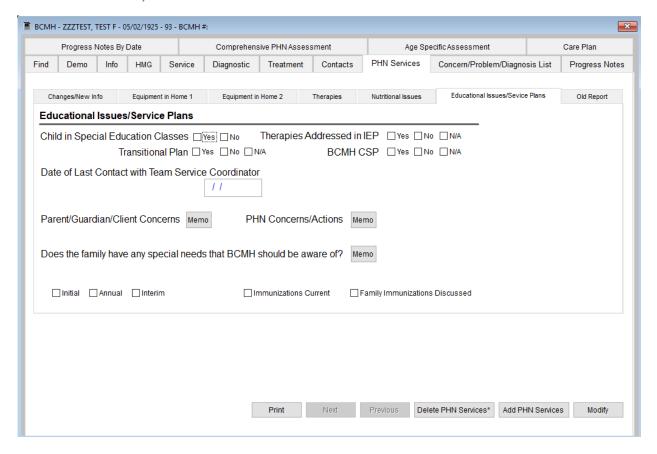
Add PHN Services button will add a new PHN Services record.

Memo Button opens a window to record the **Other Nutritional Concerns**.





#### **Educational Issues/Service Plans**



#### Fill in the appropriate information

If you need to edit an existing record click the Modify button to make changes.

**Print** button opens the printing options menu.

**Next** button navigates to next entry.

**Previous** button navigates to previous entry.

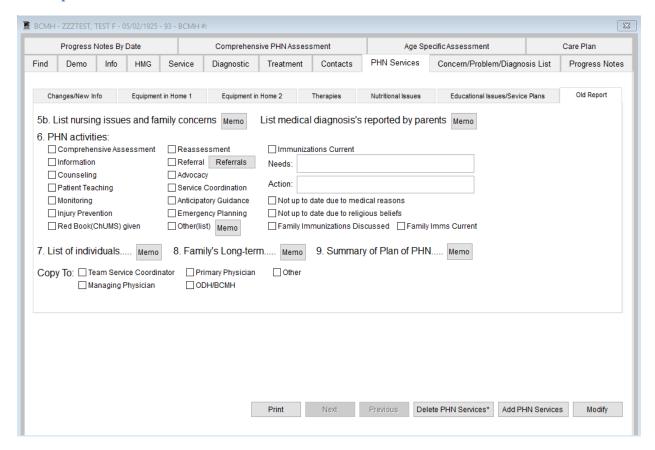
**Delete PHN Services\*** button will delete the current PHN Services entry.

Add PHN Services button will add a new PHN Services record.

Button opens a window to record the Parent/Guardian/Client Concerns, PHN Concerns/Actions, and Does the family have any special needs that BCMH should be aware of? memos.



#### **Old Report**



#### Fill in the appropriate information

If you need to edit an existing record click the **Modify** button to make changes.

**Print** button opens the printing options menu.

**Next** button navigates to next entry.

Previous button navigates to previous entry.

**Delete PHN Services\*** button will delete the current PHN Services entry.

Add PHN Services button will add a new PHN Services record.

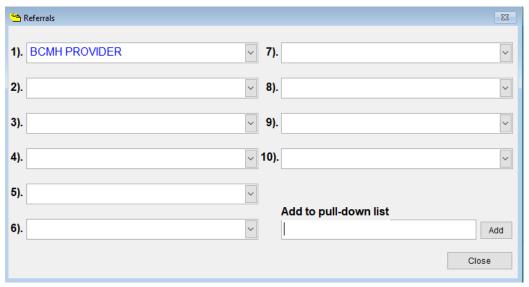
Memo Button opens windows to record extra information.

Referrals Button opens a window to record referrals.

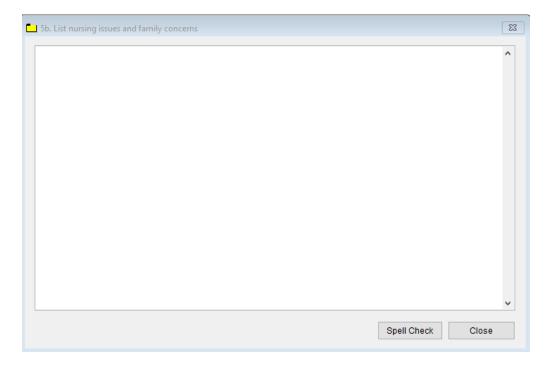




## Referrals Button



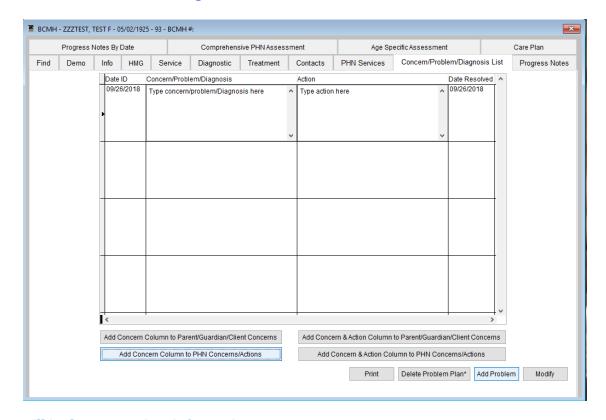
#### Memo







### **Concern/Problem/Diagnosis List Tab**



#### Fill in the appropriate information

If you need to edit an existing record click the **Modify** button to make changes.

**Print** button opens the printing options menu.

Add Problem button will allow user to enter a new problem.

Delete Problem Plan\* - Right click to delete the entered problem plan

**Add Concern Column to Parent/Guardian/Client Concerns** copies the information from the table and enters it into Parent/Guardian/Client Concerns section.

Add Concern & Action Column to Parent/Guardian/Client Concerns copies the information from the table and enters it into Parent/Guardian/Client Concerns section.

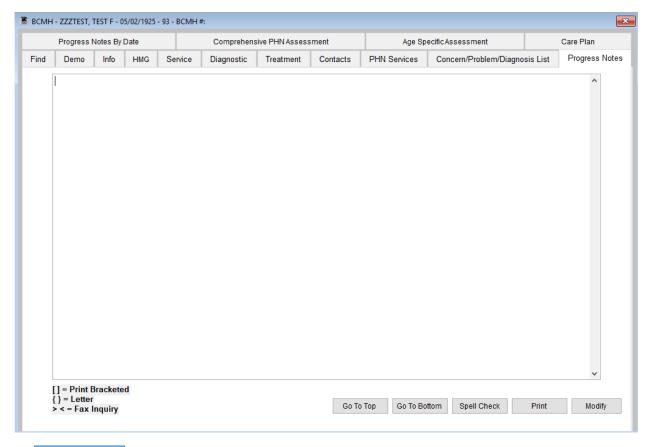
**Add Concern Column to PHN Concerns/Actions** copies the information from the table and enters it into PHN Concerns/Actions section.

**Add Concern & Action Column to PHN Concerns/Actions** copies the information from the table and enters it into PHN Concerns/Actions section.





## **Progress Notes Tab**



Go To Top

Allows user to go to the top of the page.

Allows user to go to bottom of the page.

Spell Check

Will run a spell check on Progress Notes.

Modify

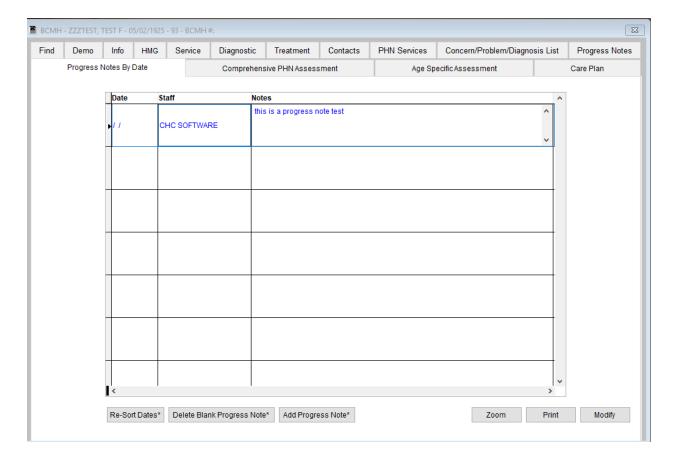
Allow user to modify the Progress Notes.

Print

Opens window with printing options.



## **Progress Notes By Date Tab**



**Re-Sort Dates\*** - Right click to sort dates.

**Delete Blank Progress Note\*** button - right-click and it allows you to delete a selected blank progress note.

Add Progress Note\* button – right-click and it allows you to add a new progress note.

**Zoom** button opens another window with display options for the data in the table.

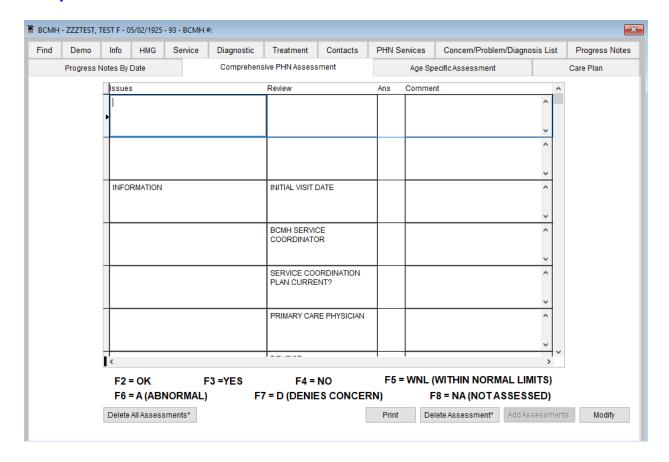
If you need to edit an existing record click the **Modify** button to make changes.

**Print** button opens the printing options menu.





## **Comprehensive PHN Assessment Tab**



If you need to edit an existing record click the **Modify** button to make changes.

**Print** button opens the printing options menu.

Add Assessments button allows you to add a new assessment.

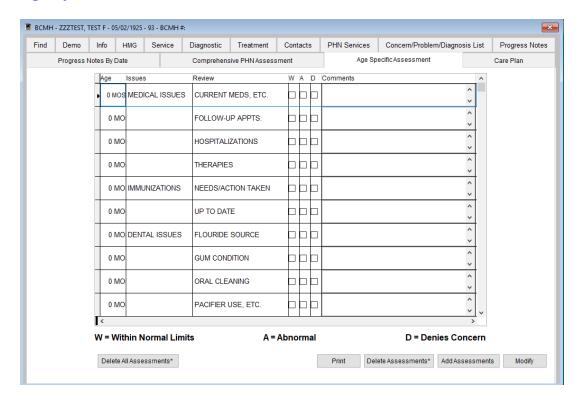
Right click **Delete Assessment\*** to delete the selected assessment.

Right click **Delete All Assessments\*** to delete all of the assessments in the table.





## **Age Specific Assessment Tab**



If you need to edit an existing record click the **Modify** button to make changes.

**Print** button opens the printing options menu.

Add Assessments button allows you to add a new assessment.

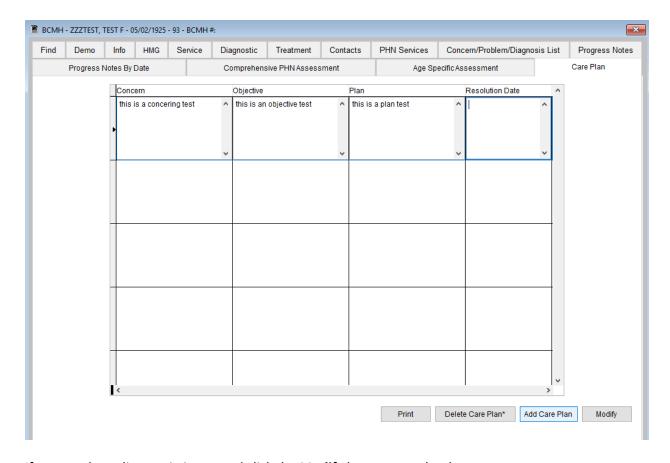
Right click **Delete Assessment\*** to delete the selected assessment.

Right click **Delete All Assessments\*** to delete all of the assessments in the table.





#### **Care Plan**



If you need to edit an existing record click the **Modify** button to make changes.

**Print** button opens the printing options menu.

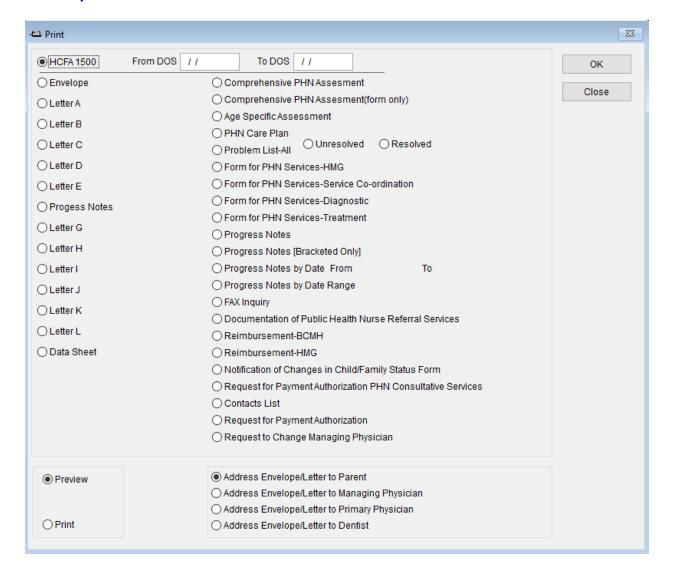
Right click **Delete Care Plan\*** to delete the current care plan.

Click **Add Care Plan** button to create a new care plan entry.





## **Print Options**



Enter in a date range relating to the **From Date of Service** and **To Date of Service**.

Select appropriate check-box to print or preview form.



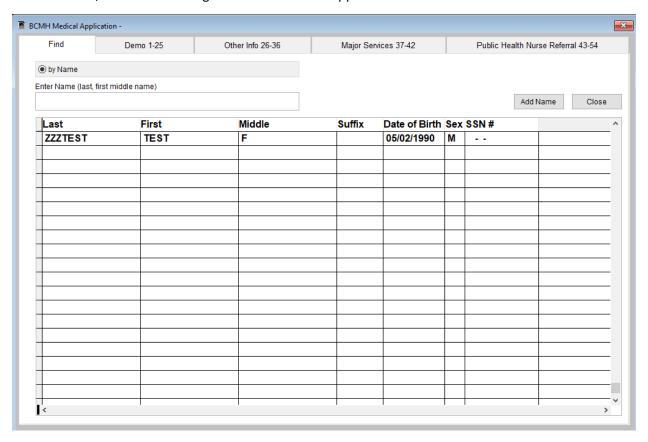


## **Chapter 3: BCMH Medical Application**

Navigate to: Community and Public Health Services >BCMH > BCMH Medical Application.



Once selected, a window starting on the **Find** tab will appear.



Enter a last, first, or middle name in the **search box to find** a patient.

Click **Add Name** button to enter in a new patient.

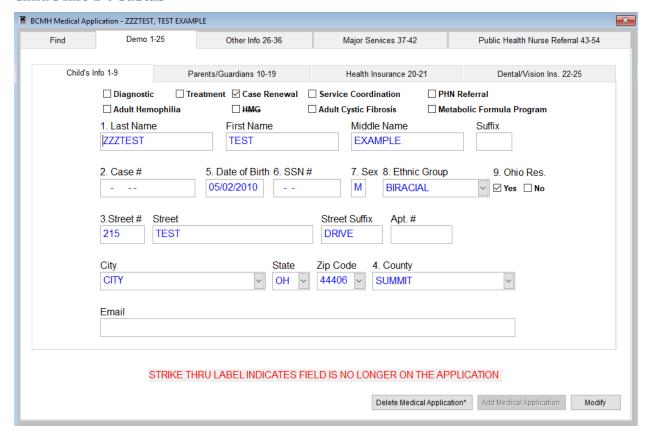
Close button will exit out of the window.





#### **Demo 1-25**

#### Child's Info 1-9 Subtab



#### Fill in the appropriate information

Right click **Delete Medical Application\*** button to delete the visible Medical application.

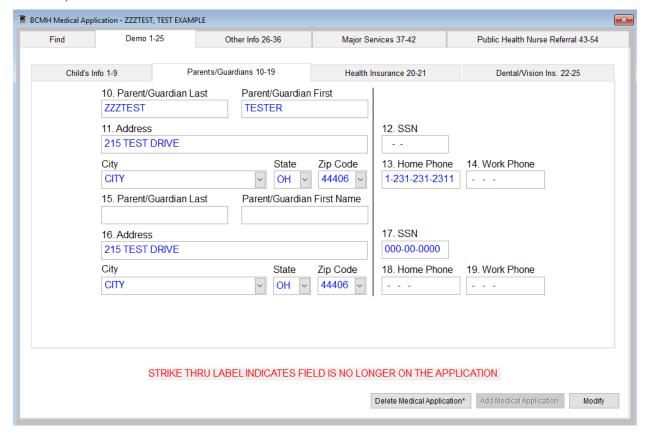
Click the **Add Medical Application** button to create a new application.

If you need to edit an existing record click the **Modify** button to make changes.





#### Parents/Guardians Info 10-19 Subtab



#### Fill in the appropriate information

Right click **Delete Medical Application\*** button to delete the visible Medical application.

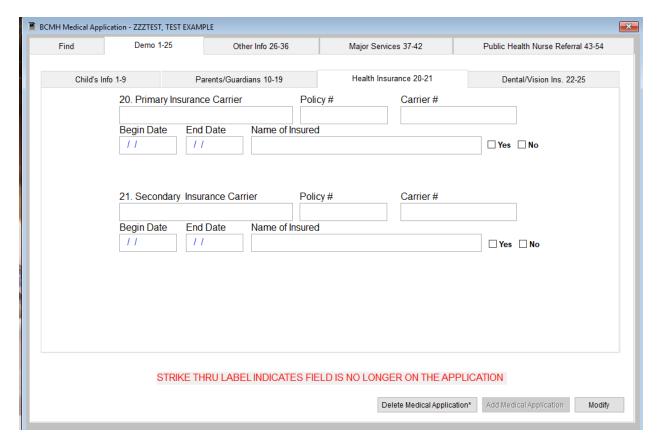
Click the **Add Medical Application** button to create a new application.

If you need to edit an existing record click the **Modify** button to make changes.





#### **Health Insurance 20-19 Subtab**



## Fill in the appropriate information

Right click **Delete Medical Application\*** button to delete the visible Medical application.

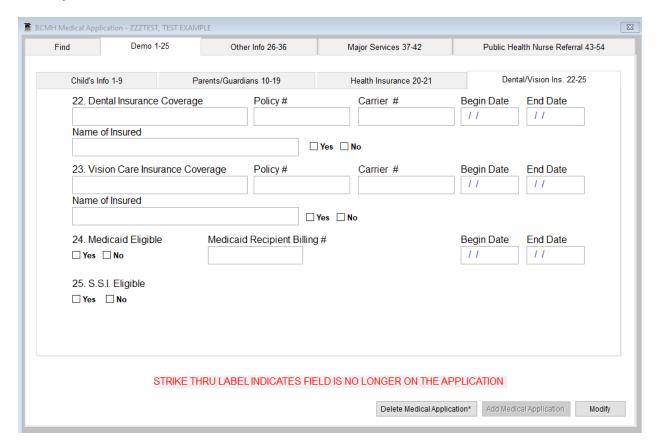
Click the **Add Medical Application** button to create a new application.

If you need to edit an existing record click the **Modify** button to make changes.





## Dental/Vision Ins. 22-25 Subtab



## Fill in the appropriate information

Right click **Delete Medical Application\*** button to delete the visible Medical application.

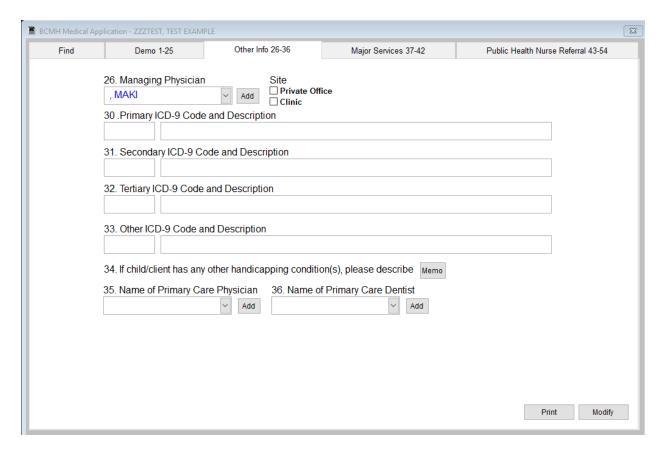
Click the **Add Medical Application** button to create a new application.

If you need to edit an existing record click the **Modify** button to make changes.



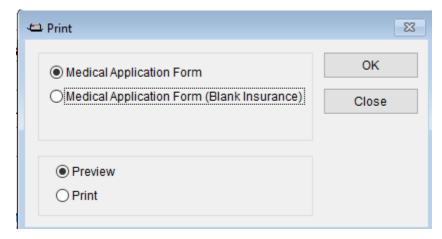


## Other Info 26-36 Tab



## Fill in the appropriate information

If you need to edit an existing record click the **Modify** button to make changes.

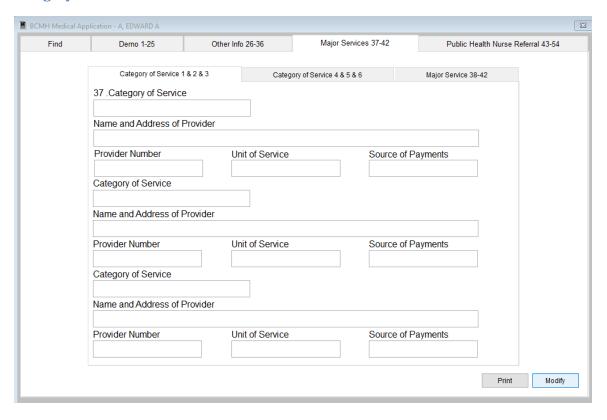






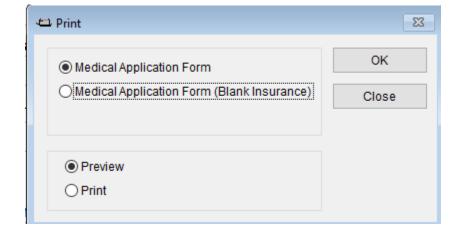
# **Major Services 37-42 Tab**

## Category of Service 1 & 2 & 3 Subtab



## Fill in the appropriate information

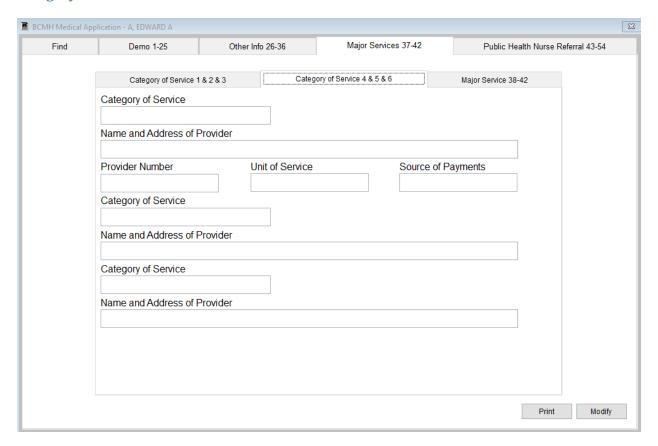
If you need to edit an existing record click the **Modify** button to make changes.





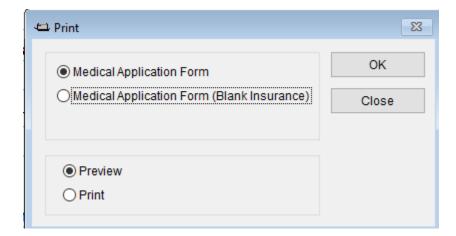


## Category of Service 4 & 5 & 6 Subtab



## Fill in the appropriate information

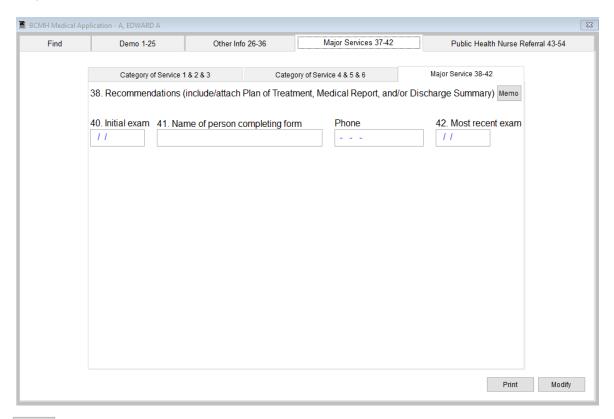
If you need to edit an existing record click the **Modify** button to make changes.







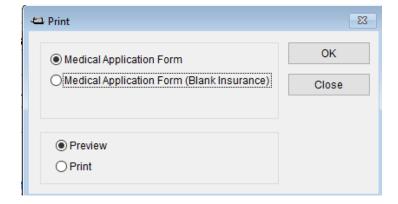
## **Major Services 38-42 Subtab**



Memo Button opens up a window that allows you to write a memo.

## Fill in the appropriate information

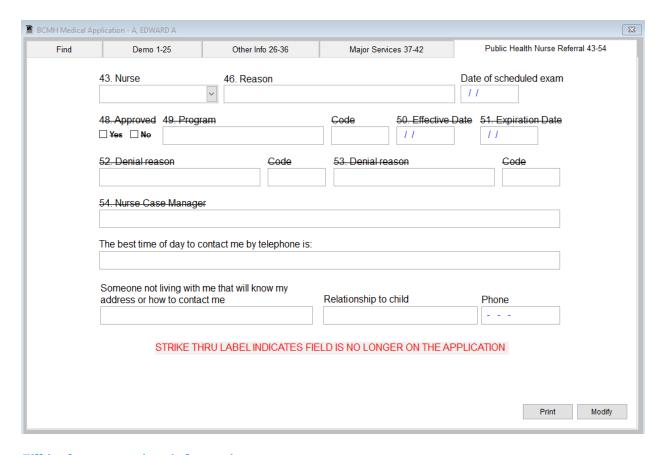
If you need to edit an existing record click the **Modify** button to make changes.





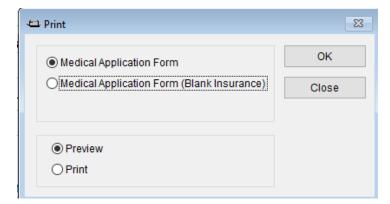


## **Public Health Nurse Referral 43-54**



## Fill in the appropriate information

If you need to edit an existing record click the **Modify** button to make changes.







# **Chapter 4: Reports**

Navigate to: **Community and Public Health Services >BCMH> Reports**. There will be a drop down menu for different types of reports you can create/modify.



**Example of Report Options:** 

Report	Description	
ВСМН		
Adjusted Off	Prints out the amount adjusted of your payments, fill in a from and to date for your report	
Caseload	Prints out a caseload of clients. You may sort by LOA date, employee, or type of service plan	
Caseload – Combined	Prints out a combined caseload of clients. You may sort by LOA date, employee, or type of service plan	
Count of BCMH Clients	Prints out a count of BCMH clients report. Can sort by Employee, HMG, Service Coordination, Diagnostic, and Treatment.	
Discharged	Prints a list of clients that have been discharged from BCMH. For this report to work, you must fill in the "Discharge Date" field in the BCMH program.	
Envelopes	Prints envelopes, use filters to specify the mailing address.	
Filing Label	Prints filing labels, use filters to specify the mailing address.	
First Contact Report	Generates a First Contact Report through entered From Contact Date and To Contact Date	
BCMH Billing / HCFA 1500 (Printing)	Prints out HCGA 1500 reports based on From Contact Date and To Contact Date	
BCMH Billing / HCFA 1500 (Transfer to Insurance Billing)	Generates report BCMH Billing/HCFA 1500 Transfer to Insurance billing	
HCFA Claims Billed	Prints a list of billed claims, fill in the "From Date Billed" and a "To Date Billed" to get the report.	
HCFA Claims Paid	Prints a list of paid claims, fill in the "From Date Paid" and a "To Date Paid" to get the report.	



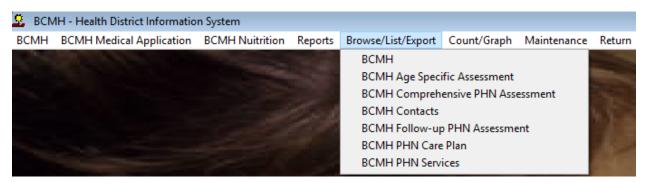
HCFA Claims Unpaid	Prints a list of unpaid claims, fill in the "From Contact Date" and a "To Contact Date" to get the report.	
Labels	Prints labels, use filters to modify your labels	
Last Contact Information	Generates a report for Last Contact Information by date	
List	Prints a list of clients, use filters to modify your report	
List by Political Subdivision	Prints a list of clients by political subdivision, use filters to modify your report	
Minutes To Be Billed	Generates a Minutes to be billed report based on date and employee	
Number of Referrals	Generates a total list for number of referrals report, by date	
Pending With All Contacts	Prints a list of pending clients, can filter by Employee	
Pending With Contacts Not Billed	Prints a list of pending clients, can filter by Employee	
Pilot Project Contact Information	Generates pilot project contact information report	
Return Visit Report (detail)	Provides the nurse or coordinator with date of next visit. The date for the next visit can be entered on the "Contacts" page of the program	
Return Visit report (summary)	Generates a summary report for return visits, filter by Employee	
Statistical Report From for PHN Diagnostic Referral Services	Generates a statistical report from PHN Diagnostic Referral Services on given From Contact Date and To Contact Date	
Survey Questions	Generates a report summarizing responses to the survey questions	
Survey Question Comments	Generates a report with the comments left on survey questions	
To Be Billed	Prints a list of contacts that are to be billed for, fill in a "From Contact Date" and a "To Contact Date" and choose a Nurse from the dropdown	
Total Amount Billed	Prints the total amount billed when you fill in the "To LOA Date"	
Total Contact Minutes by Political Subdivision	Generates Total Contact Minutes with given date range, employee and political subdivision	
Visits by Nurse	Generates report for visits by nurse with given date range	
Visits by Political Subdivision	Generates report for visits by political subdivision from given date range	
Yearly Statistical Report	Prints out your Yearly Statistical Report when you enter a "From" and "To" date	
YTD Reports	Generates year to date reports	





# **Chapter 5: Browse/List/Export**

Inside the BCMH module navigate to the Browse/List/Export.

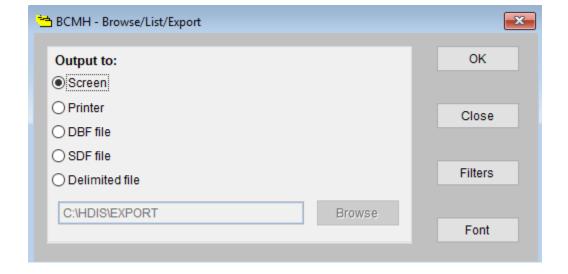


This section allows the exportation of data, also allowing the user to use Filters.

There are also multiple ways for you to output the data: Screen, Printer, DBF file, SDF file, and Delimited file.

If you pick DBF file, SDF file, or Delimited file make sure you select the appropriate path.

Select **Browse** to find the needed path.

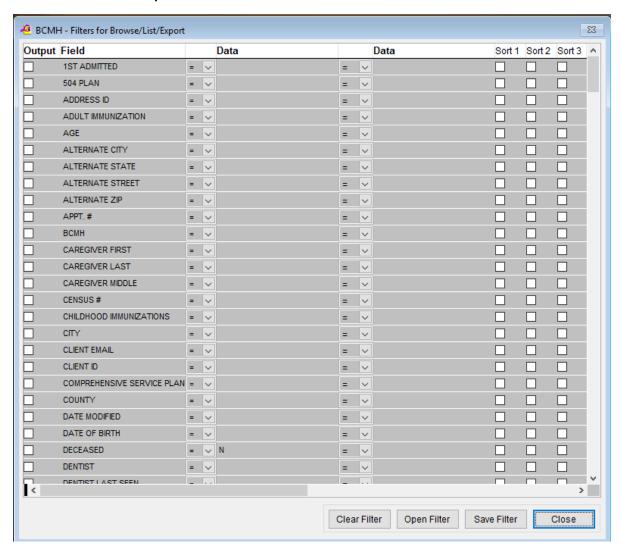






## **Filters**

Open the **Browse/List/Export** menu, click on the **Filters** button to access the filters menu. This section allows you to set filters based on the **Output Field**.



\*\* Note \*\* If you are attempting to create a filter to search for only blank data use: "(Blank)."

"(Blank)" is appropriate when you are searching for an unspecified name, date, or Boolean (True/False – Yes/No).

\*\* Note \*\* If you want to search for a string with some spacing after the characters use: "AB(B)".

#### Example for characters with a space:

Desired Search Result: "Monkey Inc"

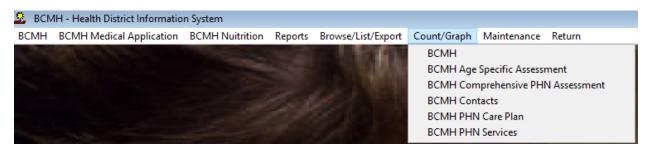
Appropriate Search: "Monkey(B)"





# **Chapter 6: Count Graph**

Inside the BCMH module navigate to the Count/Graph.



Create the title you would like as the Report Title.

This section allows you to create a Count, Pie graph, or bar graph of the data. There is a **Report Title**, **Legend Title**, **List of Field Names**, **Footer**, **and Output to** section. The **Output to** gives you options on how you want to display or store your results.

Under the **Output**: there is an option to show the **top ten** or **all** results.

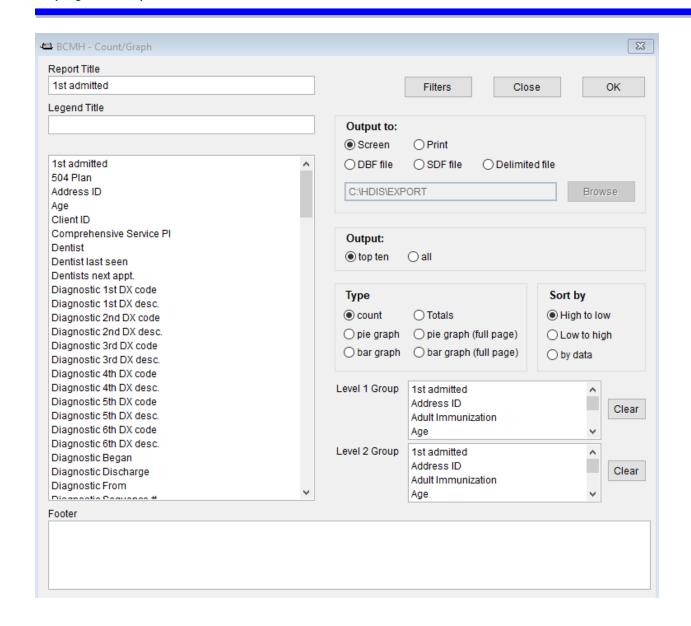
There is a **Filters** button which is identical to the <u>Filters</u> in the <u>Browse/List/Export</u> section. The purpose of the filters section is so you can manipulate the type of results. For example: Let's say you wanted to see results from a certain date range. If you go into filters you can create a date range and the results will only display those records.

There is a **Sort by** section where you can organize your results from *High to low (Greatest value to lowest value)*, *Low to high (Lowest value to greatest value)*, and by *data* (results will be displayed organized based on the data. Example: If it is based on ID numbers, the numbers will be organized in order).

In the **Type** area, if you select Totals: **Level I Group** and **Level 2 Group** options will display. Select the best options dependent on your search type.







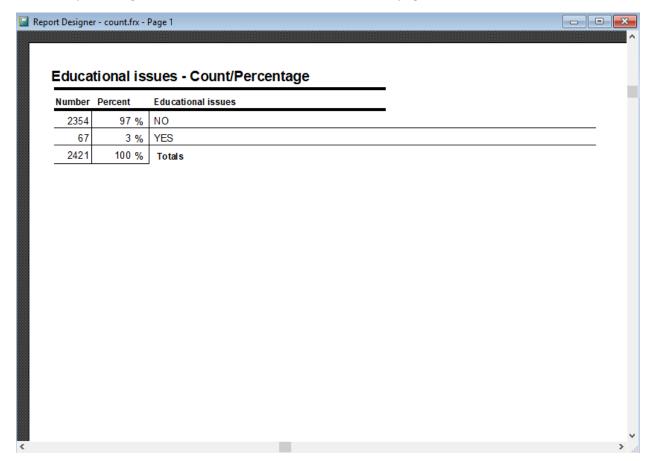




# **Count**

Here is an example of what the "Count" type would look like.

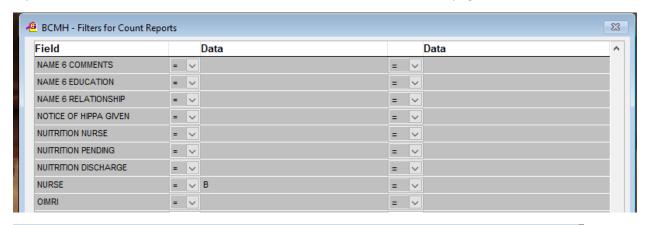
There are percentages and totals on the side and bottom of the page.

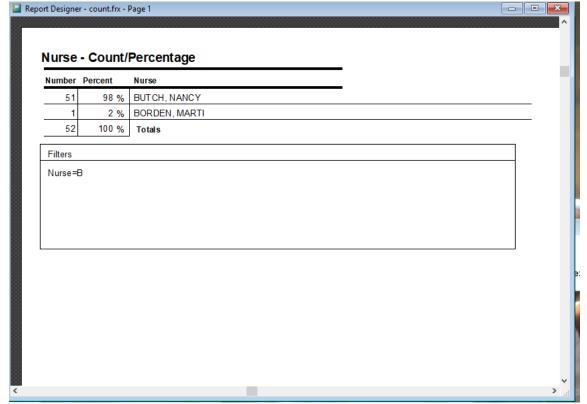






If you choose to add filters, those will also be shown at the bottom of the page.





Click on the door icon next to the percent to return to the menu:





₽•

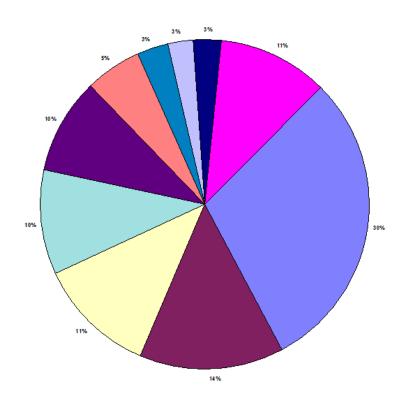
# **Pie Graph**

Here is an example of what the "Pie Graph" type would look like.

Depending on the data chosen, the percentages are altered to reflect it.

There is a legend displaying the data chosen and the color representation.

#### Nurse



ID MOSS, DEBBIE

IN VADINO, CAROL

UNLOCH, NANCY

ID EVANS, MARIANNE

ITERRER, KATHY

UNALTERS, DENISE

IHORNER, ERICA

USABO, CAROL

IN VAUGHR, MARCY

UOTHER

Click on the door icon next to the percent to return to the menu:







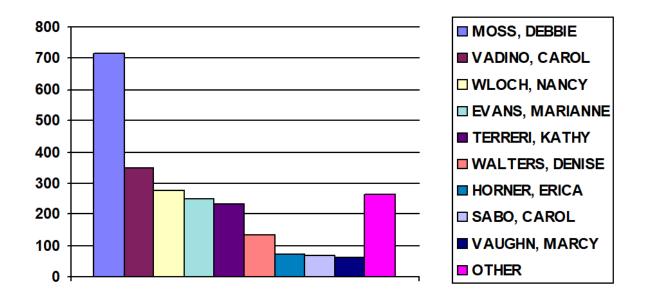


# **Bar Graph**

Here is an example of what the "Bar Graph" type would look like.

Depending on the data chosen, there will be a specific color to represent the data's bar.

#### Nurse



Click on the door icon next to the percent to return to the menu:





100% 🗸

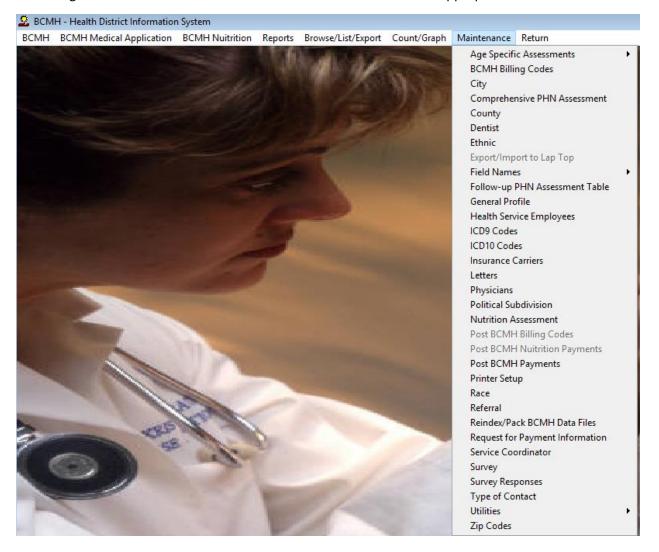


# **Chapter 7: Maintenance**

## Navigate to: Environmental Health > BCMH > Maintenance

The Maintenance section holds a lot of the mechanics behind the module.

Go through each section and make sure the information and codes are appropriate for the module.

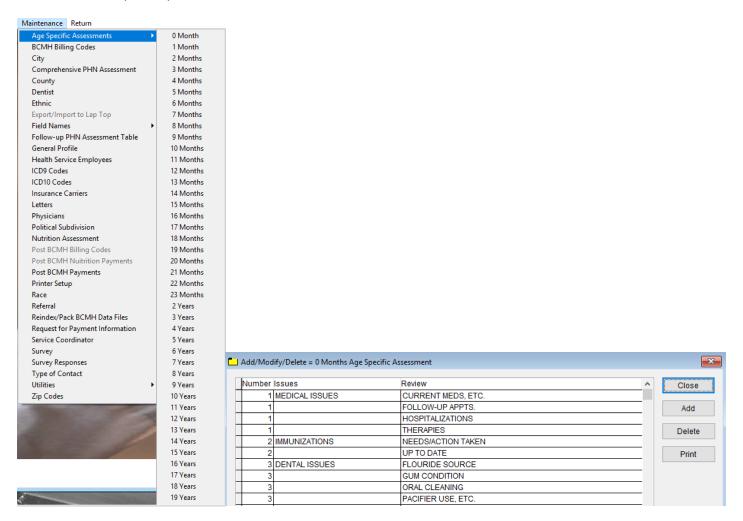




# **Age Specific Assessments**

This area allows you to add/modify/delete Age Specific Assessments.

Enter the Number, Issues, and Review for new entries.



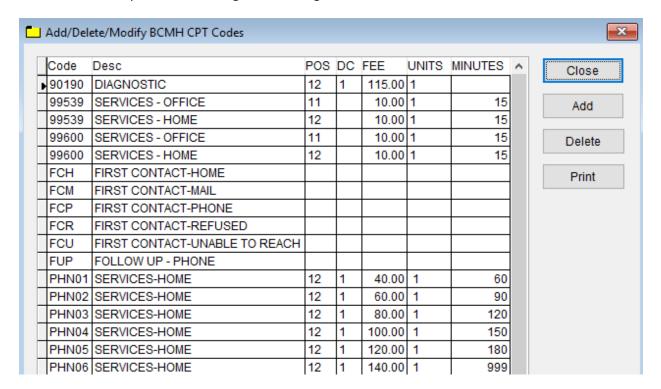




# **BCMH Billing Codes**

Navigate to: Maintenance > BCMH Billing Codes

Add/Delete/Modify the BCMH Billing codes through this menu.

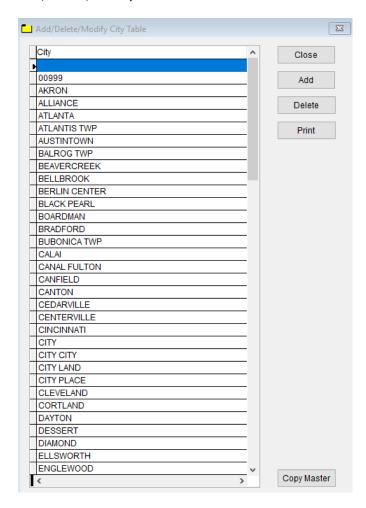




# City

Navigate to: Maintenance > City

Add/Delete/Modify the cities used in the BCMH module.



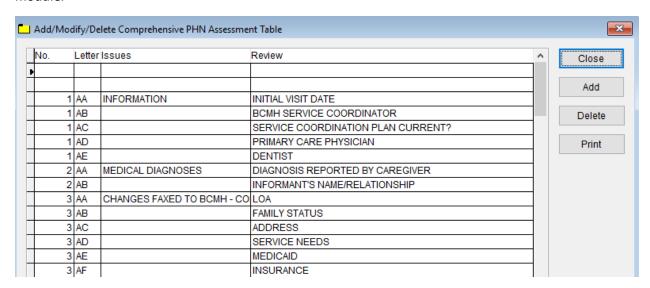




# **Comprehensive PHN Assessment Table**

## Navigate to: Maintenance > Comprehensive PHN Assessment Table

Add/Delete/Modify the Comprehensive PHN Assessment Table with the appropriate information needed in BCMH module.

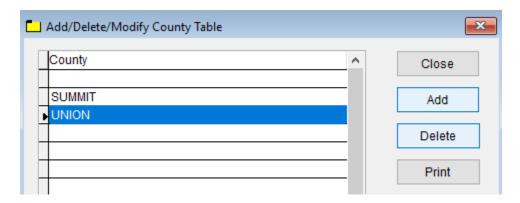




# **County**

Navigate to: Maintenance > County

Add/Delete/Modify the counties used in BCMH





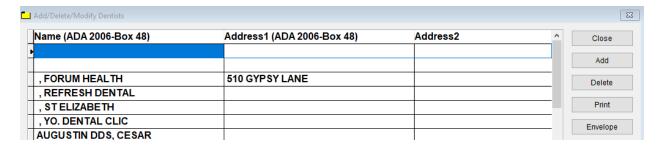


## **Dentist**

Navigate to: Maintenance > Dentist

Add/Delete/Modify the Dentist information used in the BCMH module.

Click **Envelope** button to print off Dentist information for an envelope.



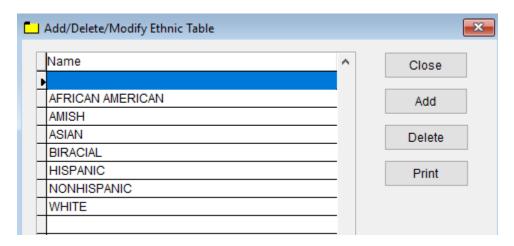




## **Ethnic**

Navigate to: Maintenance > Ethnic

Add/Delete/Modify the Ethnic information used in the BCMH module







# **Field Names**

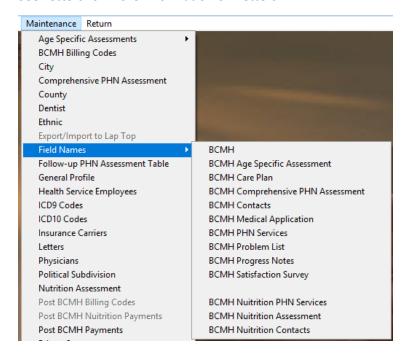
## Navigate to: Maintenance > Field Names

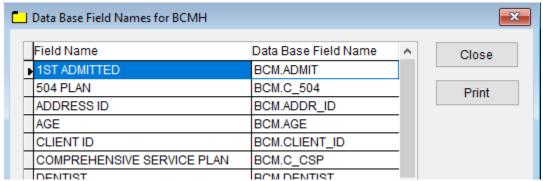
The field names listing can be very useful in determining what fields you wish to utilize to merge data for letters or when creating ad hoc reports. The field name column is used to merge data into letters.

Enter the field name in capital letters in the body of the letter surrounded by asterisks (no spaces between asterisks and field name).

Example: \*FIELDNAME\*

See Letters for more information on Letters.





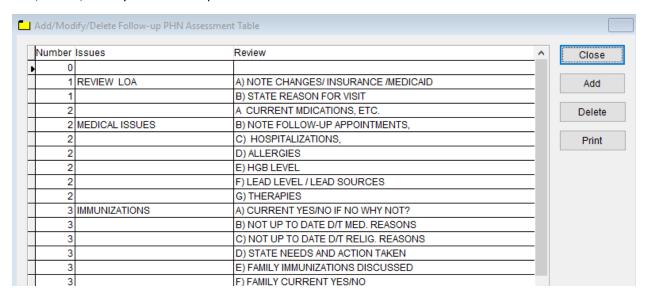




# **Follow-up PHN Assessment Table**

Navigate to: Maintenance > Follow-up PHN Assessment Table

Add/Delete/Modify the Follow-up PHN Assessment Table information used in the BCMH module







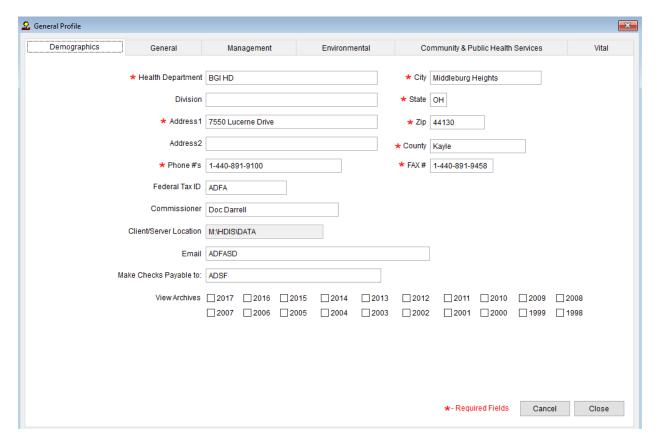
# **General Profile**

Navigate to: Maintenance > General Profile

The General Profile allows you to fill out the basic information regarding BCMH.

Check marking a year next to **View Archives** will give you access to previous data from the selected years.

On the **General** Tab there are options to edit the margins in letters and letter heads.



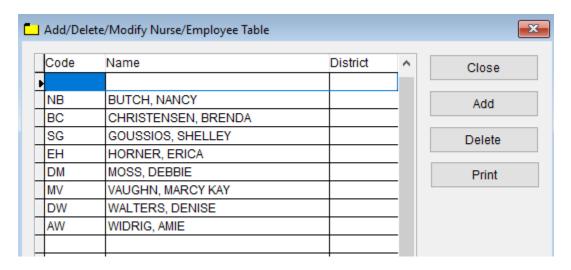




# **Health Service Employees**

Navigate to: Maintenance > Health Service Employees

Add/Delete/Modify the Health Service Employees information used in the BCMH module

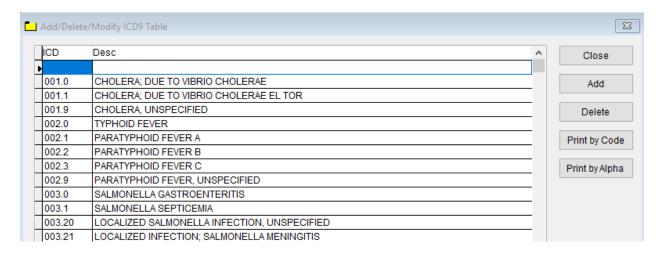




## **ICD9 Codes**

Navigate to: Maintenance > ICD9 Codes

Add/Delete/Modify the ICD9 information used in the BCMH module

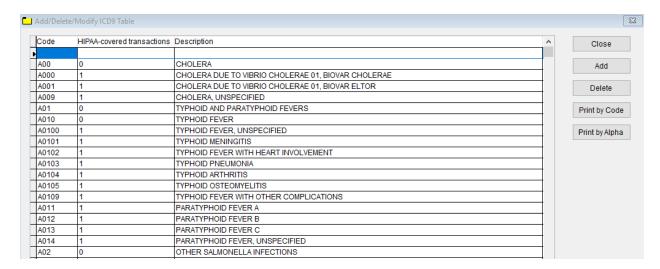




## **ICD10 Codes**

Navigate to: Maintenance > ICD10 Codes

Add/Delete/Modify the ICD10 information used in the BCMH module





# **Insurance Carriers**

## Navigate to: Maintenance > Insurance Carriers

Add/Delete/Modify the Insurance Carriers information used in the BCMH module

Carrier's Name	Mail to Name	Address	City	S
WARP	AARP	P.O. BOX 31362	SALT LAKE CITY	U
ADVANTRA (COVENTRY)	HEALTH AMERICA			
AETNA	AETNA HEALTH CARE	P.O. BOX 981106	EL PASO	Т
ALICARE	ALICARE			
ALL SAVERS	ALL SAVERS	P.O. BOX 31375	SALT LAKE CITY	U
AMERICAN COMMUNITY	AMERICAN COMMUNITY MUTUAL LIFE			
NTHEM	ANTHEM	P.O. BOX 37180	LOUISVILLE	k
ANTHEM ACCESS	ANTHEM ACCESS	P.O. BOX 3718	LOUISVILLE	ŀ
ANTHEM BCBS	ANTHEM BCBS	P.O. BOX 37180	LOUSIVILLE	ŀ
NTHEM BCBS	ANTHEM BCBS	PO BOX 105187	ATLANTA	(
NTHEM BLUE	ANTHEM BLUE	P.O. BOX 37180	LOUISVILLE	ŀ
NTHEM BLUE CROSS	ANTHEM BLUE CROSS	PO BOX 60007	LOS ANGLES	(
APEX	APEX	P.O. BOX 3630	AKRON	(
ASSURANT HEALTH 39065	ASSURANT HEALTH	P.O. BOX 2806	CLINTON	ı
AULT-CARE	AULT-CARE	2600 SIXTH STREET SW	CANTON	(
UXIANT	AUXIANT PHCS BY MULTIPLAN	P.O. BOX 6090	DEL PERE	١
BC/BS	BLUE CROSS/BLUE SHIELD	600 E LAFAYETTE BLVD.	DETROIT	ı
BC/BS OF TENN	CLAIMS SERVICE CENTER	1 CAMERON HILL CIRCLE, STE 0002	CHATTANOOGA	1
BEECH STREET	BEECH STREET			
BLUE ADVANTAGE	BLUEADVANTAGE ADMINISTRATORS OF ARKANSA	PO BOX 1460	LITTLE ROCK	1
BLUE CROSS BLUE SHIELD	ANTHEM BC/BS	P.O. BOX 533	NORTH HAVEN	(
BUCKEYE COMMUNITY	BUCKEYE COMMUNITY	P.O. BOX 6200	FARMINGTON	1
CAREFIRST BC/BS	CAREFIRST BC/BS	P.O. BOX 14115	LEXINGTON	ŀ
CARESOURCE	CARESOURCE	ONE DAYTON CENTRE	DAYTON	(
CENTRAL RESERVE LIFE	CENTRAL RESERVE LIFE			
CHAMPVA	CHAMPVA	P.O. BOX 469064	DENVER	(
CIGNA	CIGNA HEALTH CARE	PO BOX 188022	CHATTANOOGA	1
CORESOURCE	CORESOURCE	P.O. BOX 2310	MT. CLEMENS	ı
COVENTRY	THE MAIL HANDLERS BENEFIT PLAN	PO BOX 8402	LONDON	ŀ
MERALD HEALTH NETWORK	EMERALD HEALTH NETWORK	PO BOX 53010	LUBBOCK	1

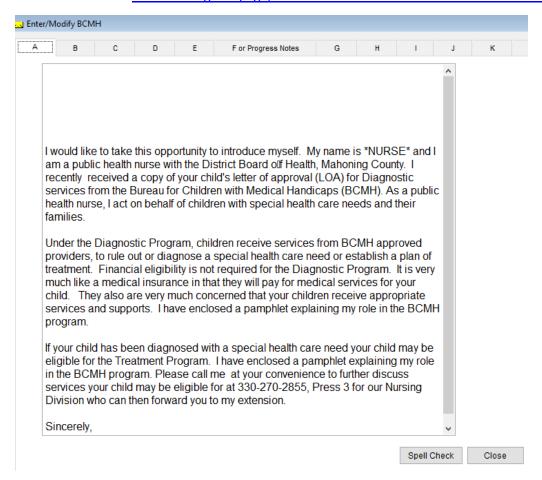




#### **Letters**

#### Navigate to: Maintenance > Letters

If you click on **Letters** under the **Maintenance** tab window will pop up. Here you can create letters relating to a specific area under **BCMH**. After reading this page, click this link to see more information on field names.



The HDIS system provides you the flexibility to write standard letters that can be sent to clients. These letters will pull data through use of the \*. The \* is placed on each end of the field name that you want to pull into the letter.

#### Merge fields:

All upper case: \*OWNER\* JOSEPH NAPAVER
Only first letter uppercase \*Owner\* Joseph Napaver

All lower case \*type of animal\* dog

Examples: \*OWNER\* = TOM GORDON

\*Owner\* = Tom Gordon

\*type of animal\* = dog





# **Physicians**

Navigate to: Maintenance > Physicians

Add/Delete/Modify the Physicians information used in the BCMH module

Name	Address1	Address2	^	Close
ZERVOS				
ZINN, ARTHUR B. M.D., PH D				Add
ZINNI				Delete
				Print
				Envelope
				Find & Replace

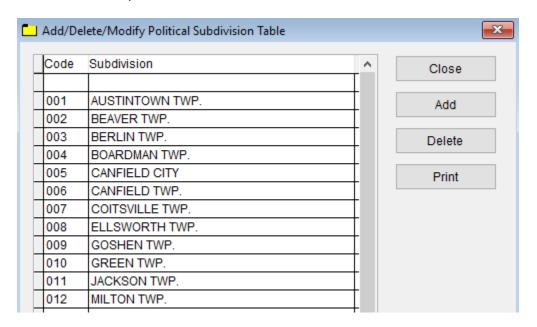




## **Political Subdivision**

Navigate to: Maintenance > Political Subdivision

Add/Delete/Modify the Political Subdivision information used in the BCMH module



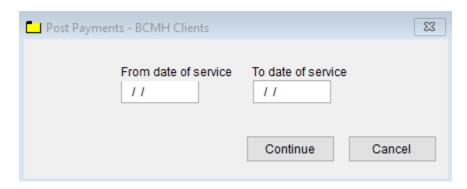




# **Post BCMH Payments**

Navigate to: Maintenance > Post BCMH Payments

This utility will post payments to BCMH clients.





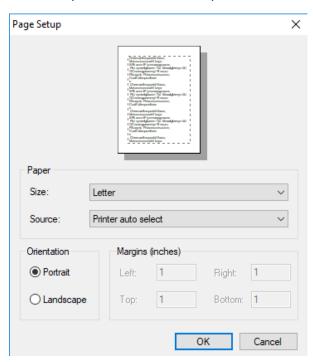


# **Printer Setup**

## Navigate to: Maintenance > Printer Setup

The print setup allows you to choose from what printer you would like to print.

Select the printer in the name dropdown and click **OK**.

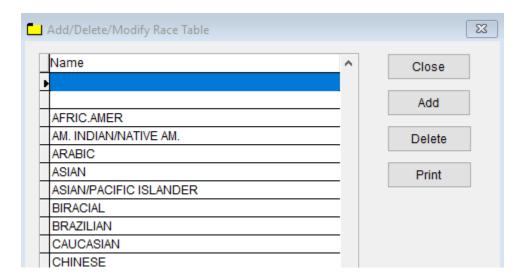




## **Race**

Navigate to: Maintenance > Race

Add/Delete/Modify the Race information used in the BCMH module

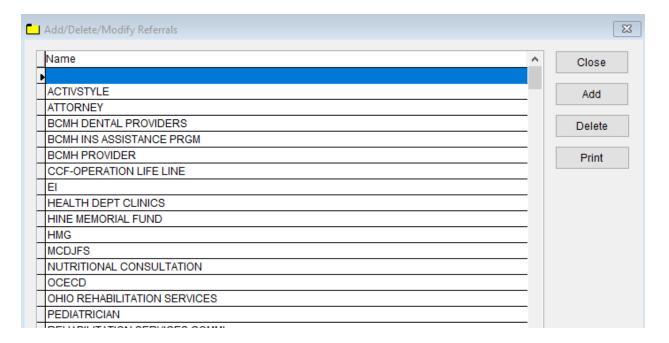




## **Referrals**

Navigate to: Maintenance > Referrals

Add/Delete/Modify the Referrals information used in the BCMH module





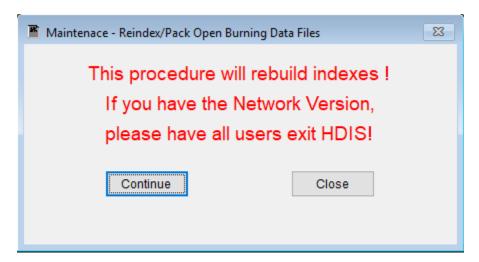


# **Reindex/Pack BCMH Data Files**

Navigate to: Maintenance > Reindex/Pack BCMH Data Files

This function is only needed should your data be corrupt due to a power failure.

Please contact BGI if you have any questions or concerns.



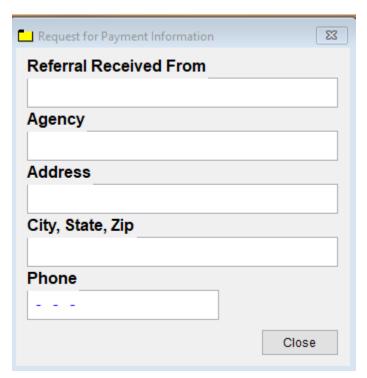




# **Request For Payment Information**

Navigate to: Maintenance > Request for Payment Information

Fill in the information and click the **Close** button.





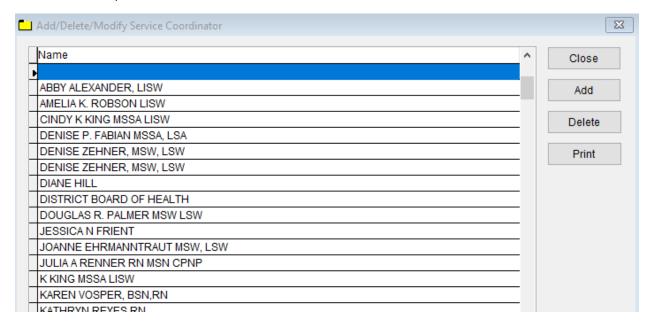


## **Service Coordinator**

Navigate to: Maintenance > Service Coordinator

Add/Delete/Modify the Service Coordinator Names.

Print button will print a list of the entered Service Coordinators.







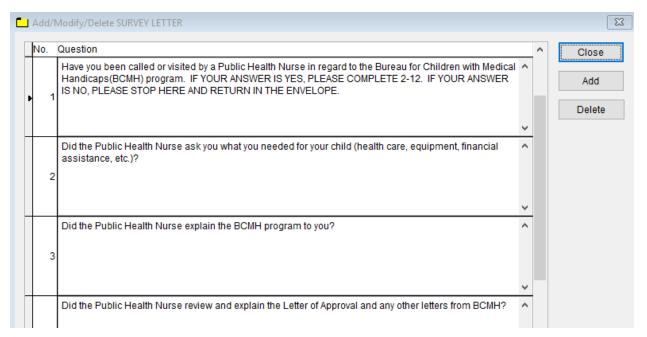
## Survey

Navigate to: Maintenance > Service Coordinator

Click **Add** button to add a new question.

Type next number in **No.** box and the question in **Question** box.

Click **Delete** button to delete the selected question.







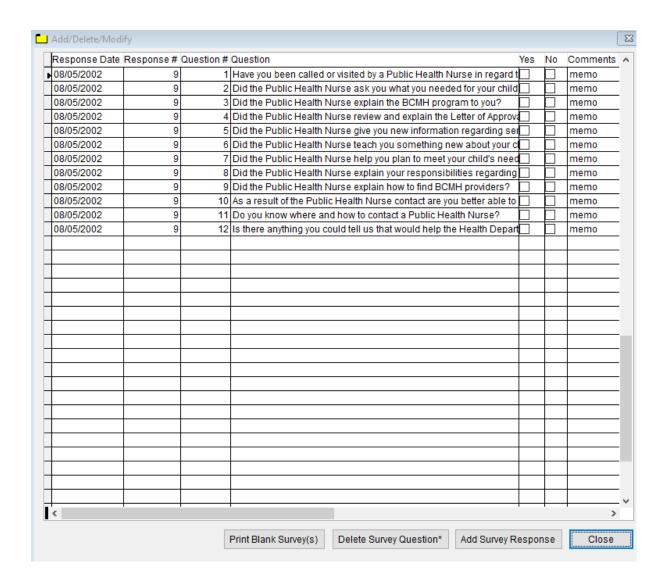
# **Survey Responses**

Navigate to: Maintenance > Survey Responses

Print Blank Survey(s) button will print blank surveys.

**Delete Survey Question\*** button will delete the selected survey.

**Add Survey Response** button will populate the table with Survey Responses.







# **Type of Contact**

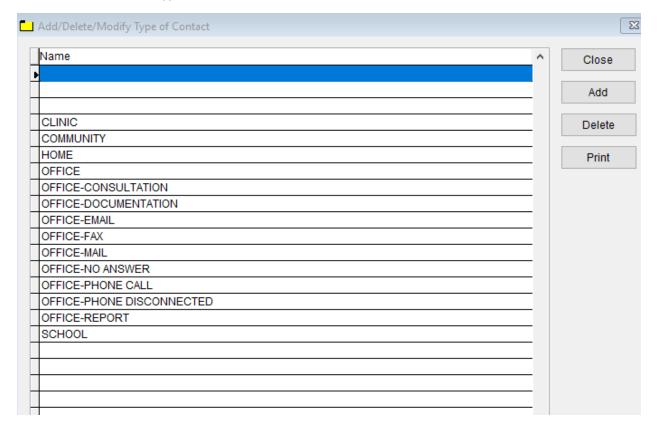
Navigate to: Maintenance > Type of Contact

Click **Add** button to add new Type of Contact

Click **Delete** button on selected Contact to delete the record.

**Print** button will open window to print Type of Contacts.

Close button will close Type of Contact window.





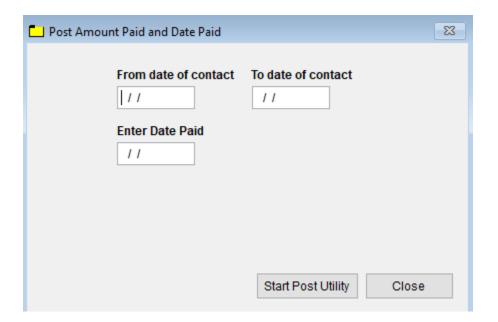


# **Bulk Posting of Amounts and Date Paid**

Navigate to: Maintenance > Bulk Posting of Amounts and Date Paid

Enter From date of contact, to date of contact, and enter date paid.

Click **Start Post Utility** button to start the utility.







# **Zip Codes**

Navigate to: Maintenance > Zip Codes

Click **Add** button to add new Zip Code.

Click **Delete** button on selected zip code to delete the record.

**Print** button will open window to print Zip codes.

Close button will close zip code window.

