



Plumbing User Manual



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Chapter 1: Getting Started

Once the Plumbing module has been installed, it can be accessed by going to:

Environmental Health > Plumbing

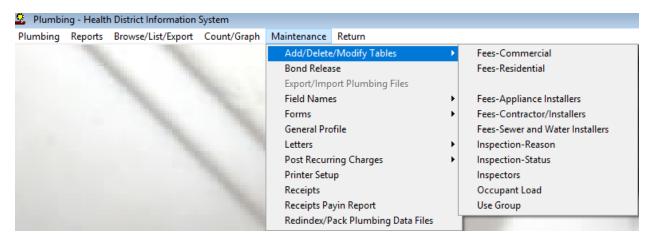






Once inside **Plumbing**, navigate to:

Maintenance > Add/Delete/Modify Tables



This section holds the control files that will drive the module.

When entering data into Plumbing, there will sometimes be drop-down boxes for quick data entry.

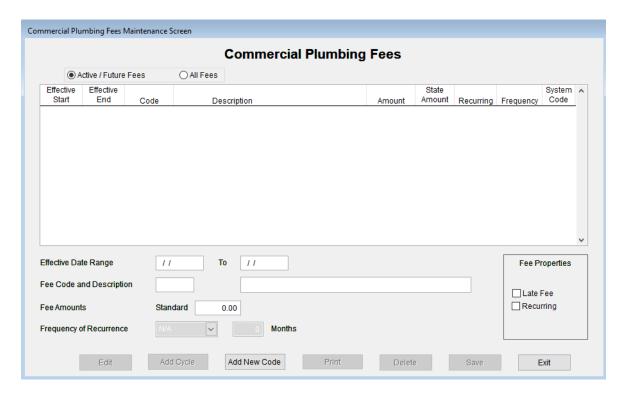
The tables in the Maintenance > Add/Delete/Modify Tables section hold the data that fill those drop-down boxes.

Entering the frequently used, fixed data ahead of time will make things a lot easier.





Fees - Commercial



To enter **Fees - Commercial**, follow these steps (use the tab key to advance to each field):

- Check mark either box: Active/Future Fees or All Fees
- Click on the Add New Code button and begin filling in the appropriate requirements
- Enter the effective date range, fee code, and description
- Type the correct Fee Amounts
- Look at the Fee Properties box on the right bottom of the window, check mark if it is either a Late
 Fee or Recurring Fee
- If you pick Recurring Fee, record the Frequency of Recurrence, choose Other to enter a special amount of Months

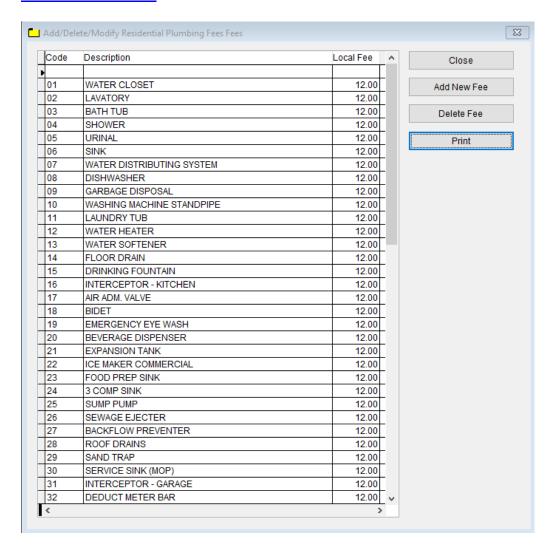




- Print button will open printing option's window.
- Edit Button allows you to edit a fee
- Add Cycle button allows you to add a Cycle to a selected Fee
- Delete button allows you to delete a fee that is selected
- Click the **Save** button to save a fee after updating or entering
- Click Close to exit the table.



Fees - Residential



To enter Fees - Residential, follow these steps (use the tab key to advance to each field):

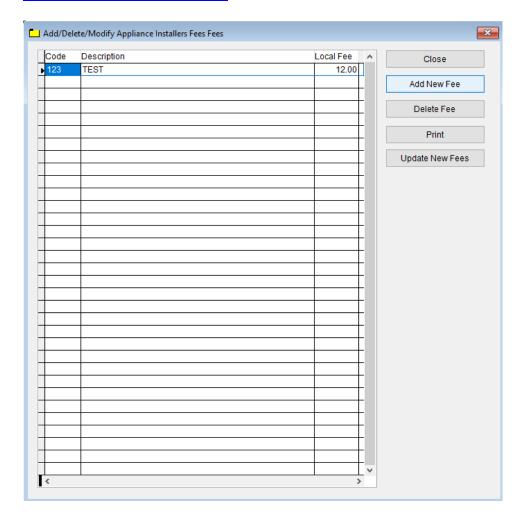
- Click Add New Fee and enter a Code, Description, and Local Fee
- Click on the Fee you want to Delete and click the **Delete Fee** button

- **Print** button will open printing option's window.
- Click **Close** to exit the table.





Fees – Appliance Installers



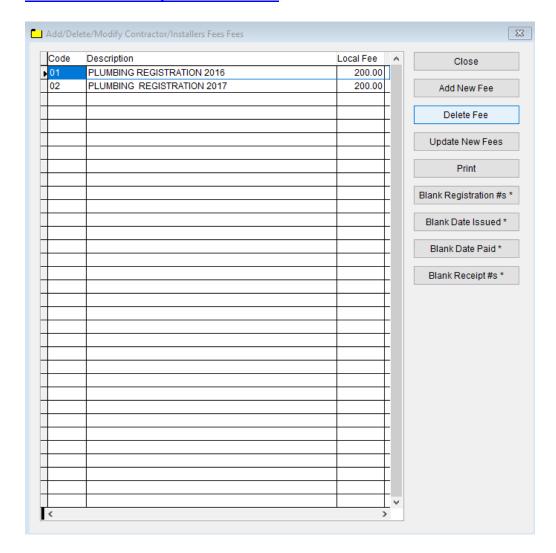
To enter **Fees - Appliance Installers,** follow these steps (use the tab key to advance to each field):

- Click Add New Fee and enter a Code, Description, and Local Fee
- Update New Fees button allows you to update the newest fees entered
- Click on the Fee you want to Delete and click the **Delete Fee** button

- **Print** button will open printing option's window.
- Click **Close** to exit the table.



Fees - Contractor/Installers Fees



To enter **Fees – Contractor/Installers**, follow these steps (use the tab key to advance to each field):

- Click Add New Fee and enter a Code, Description, and Local Fee
- Update New Fees button allows you to update the newest fees entered
- Click on the Fee you want to Delete and click the **Delete Fee** button





In HDIS, if you come across a button with an asterisk next to it, that means you must RIGHT-CLICK to use it.

Buttons with an Asterisk:

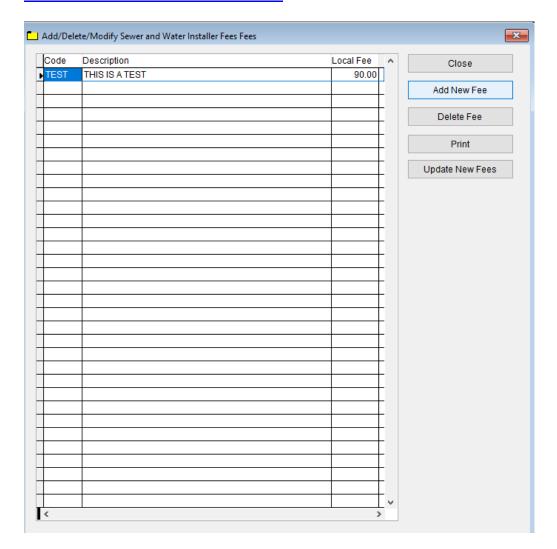
- Blank Registration #s* This button will blank registration numbers
- Blank Date Issued* This button will blank the date issued
- Blank Date Paid* This button will blank the date paid
- Blank Receipt #s* This button will blank receipt numbers

- **Print** button will open printing option's window.
- Click Close to exit the table.





Fees - Sewer and Water Installers



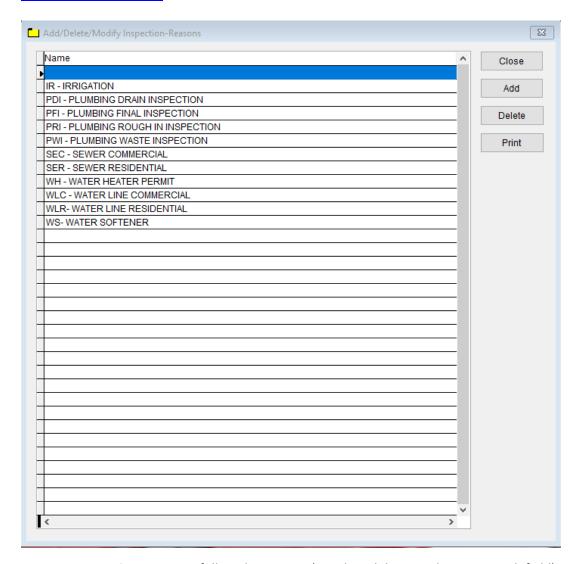
To enter **Fees – Sewer and Water Installers**, follow these steps (use the tab key to advance to each field):

- Click Add New Fee and enter a Code, Description, and Local Fee
- Update New Fees button allows you to update the newest fees entered
- Click on the Fee you want to Delete and click the **Delete Fee** button

- **Print** button will open printing option's window.
- Click **Close** to exit the table.



Inspection Reason



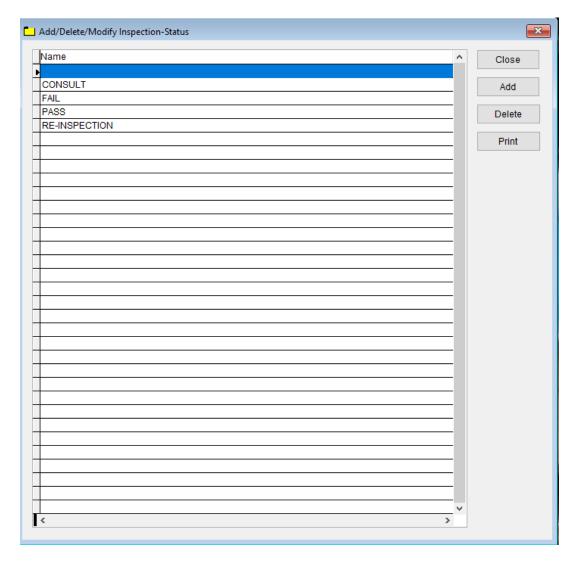
To enter Inspection Reasons, follow these steps (use the tab key to advance to each field):

- Click **Add** and enter a **Name** to identify the **Inspection Reason**.
- Click on **Inspection Reason**, Click **Delete** to delete the entry.

- **Print** button will open printing option's window.
- Click **Close** to exit the table.



Inspection Status



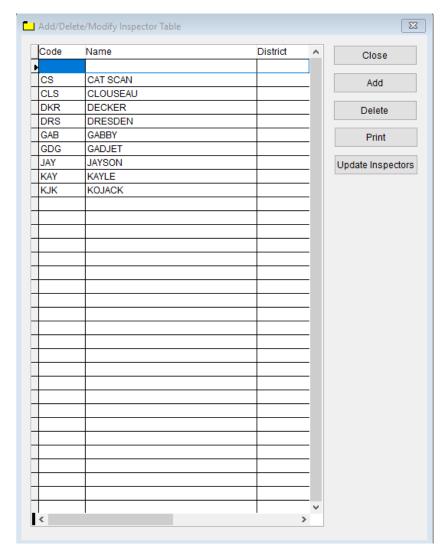
To enter **Inspection Status**, follow these steps (use the tab key to advance to each field):

- Click Add and enter a Name to identify the Inspection Status.
- Click on Name, Click Delete to delete the entry.

- **Print** button will open printing option's window.
- Click Close to exit the table.



Inspectors



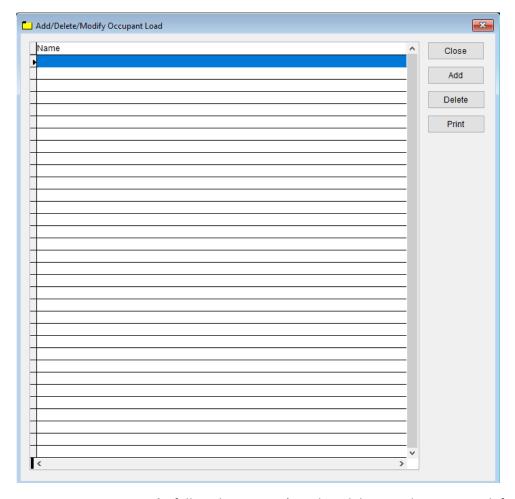
To enter **Inspectors**, follow these steps (use the tab key to advance to each field):

- Click Add and enter a Code, Name, and District to identify the Inspector.
- Click **Update Inspectors** button to update the Inspectors list
- Click on Name, Click Delete to delete the entry.

- **Print** button will open printing option's window.
- Click **Close** to exit the table.



Occupant Load



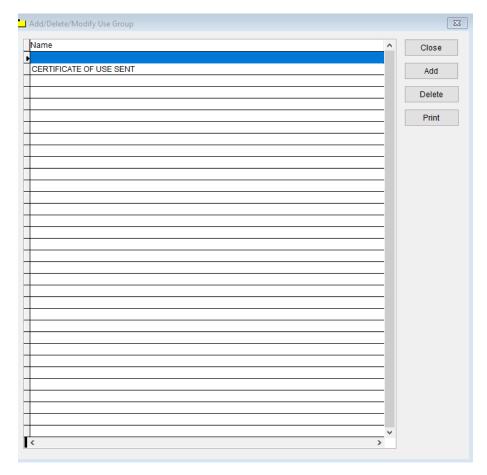
To enter **Occupant Loads**, follow these steps (use the tab key to advance to each field):

- Click **Add** and enter a **Name** to identify the **Occupant Loan**.
- Click on Name, Click Delete to delete the entry.

- **Print** button will open printing option's window.
- Click **Close** to exit the table.



Use Group



To enter **Use Group**, follow these steps (use the tab key to advance to each field):

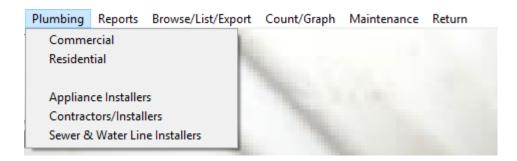
- Click **Add** and enter a **Name** to identify the **Use Group**.
- Click on Name, Click Delete to delete the entry.

- **Print** button will open printing option's window.
- Click **Close** to exit the table.



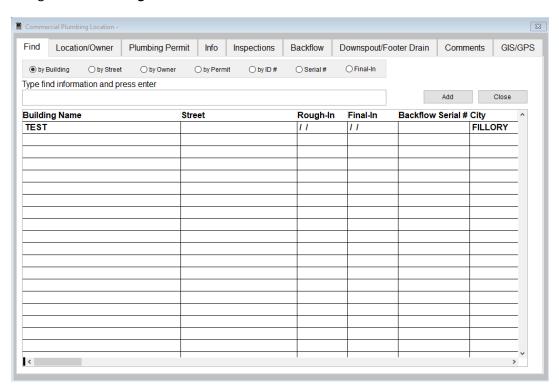


Chapter 2: Entering in Plumbing



Commercial – Find Tab

Navigate to: Plumbing > Commercial



Under the **Find** tab there are options to search **Commercial Plumbing** entries. Search options consist of: **by Building, Street, Owner, Permit, ID #, Serial #, and Final-In**

Click which type of search you would like to perform and type the text in the textbox.

Hit **Enter** to perform the search.

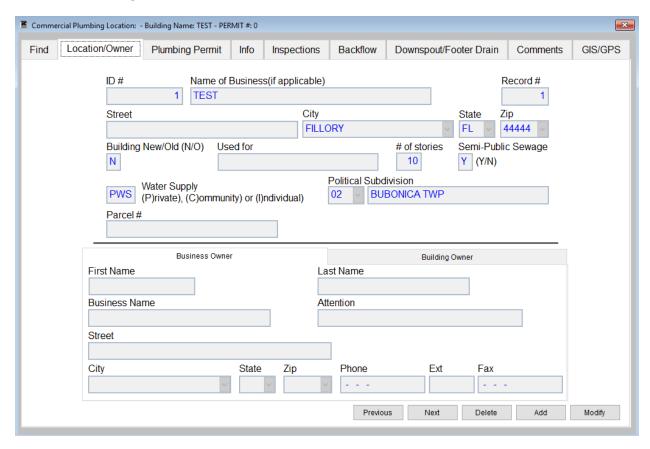
To add new records click the Add button.





Commercial - Location/Owner Tab

From the **Find tab**, go to **Location/Owner**. Click **Add** to enter a new record.



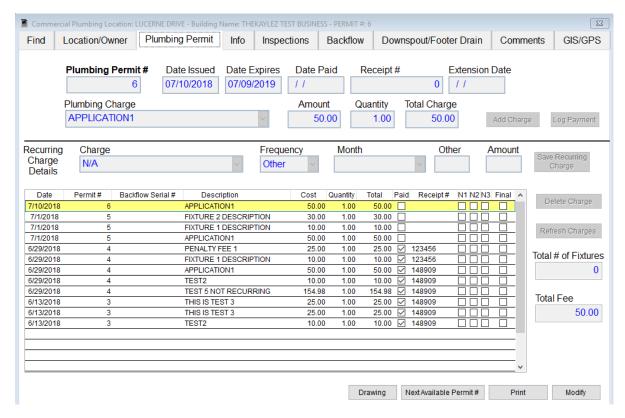
Type the appropriate information or use the drop down boxes to accurately fill in the record.

Click **Modify** to change an existing record, **Previous** to see the previous record, **Next** to see the next record, and **Delete** to delete current record.





Commercial - Plumbing Permit Tab



Actions capable of being performed on this screen:

- Fill in appropriate information for a plumbing permit
- Click the Add Charge button after filling out the top area information for the permit
- Log Payment button logs the payment
- Save Recurring Charge button allows you to save the entered charge as recurring
- Delete Charge button will the delete the charge that has been entered
- Refresh Charges button refreshes the table

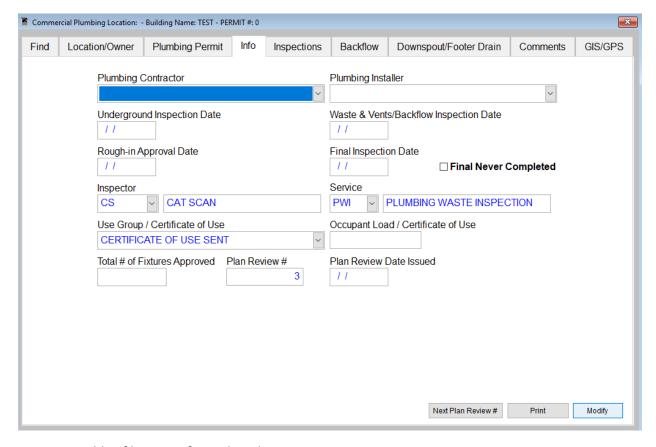
Other buttons:

- Drawing allows you to attach a document with this record
- Next Available Permit # selects and enters the next number in sequence
- **Print** button opens printing options window
- Modify button allows you to modify an existing record





Commercial - Info Tab

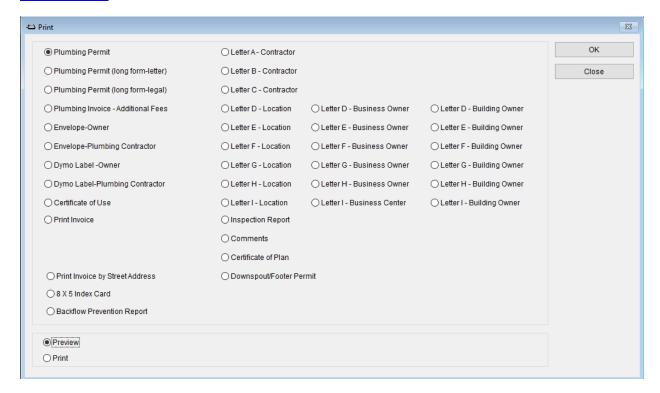


Actions capable of being performed on this screen:

- Next Plan Review # automatically updates the Plan Review # field in the record with the next number in sequence
- Modify will allow you to edit an existing record
- Print will open up a print menu.



Print Button:



Print Button

The print menu is the same for all tabs stated and you can print any of the options.

Field/Button	Description
Plumbing Permit	Generates a plumbing permit based on the record
Plumbing Permit (long form – letter)	Generates a plumbing permit in long form as a letter
Plumbing Permit (long form-legal)	Generates a plumbing permit in long form as a legal document
Plumbing Invoice – Additional fees	Generates a plumbing invoice with additional fees
Envelope – Owner	Generates an envelope for the owner
Envelope – Plumbing Contractor	Generates an envelope for the plumbing contractor
Dymo Label – Owner	Generates a dymo label for the owner
Dymo Label – Plumbing Contractor	Generates a dymo label for the plumbing contractor
Certificate of Use	Generates a certificate of use
Print Invoice	Generates a print invoice



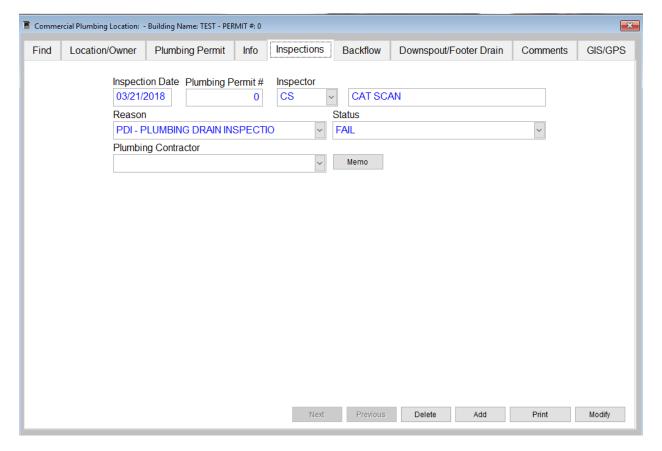


Print Invoice by Street Address	Generates a print invoice by street address
8 x 5 Index Card	Generates a 8 x 5 index card
Backflow Prevention Report	Generates a backflow prevention report
Letter A-C Contractor	Generates letters A-C to the contractor
Letter D-I Location	Generates letters D-I with location
Letter D-I Business Owner	Generates letters D-I to the business owner
Letter D-I Building Owner	Generates letters D-I to the building owner
Inspection Report	Generates an inspection report
Comments	Generates a comments printout
Certificate of Plan	Generates a certificate of plan
Downspout/Footer Permit	Generates a downspout/footer permit





Commercial - Inspections Tab



Actions capable of being performed on this screen:

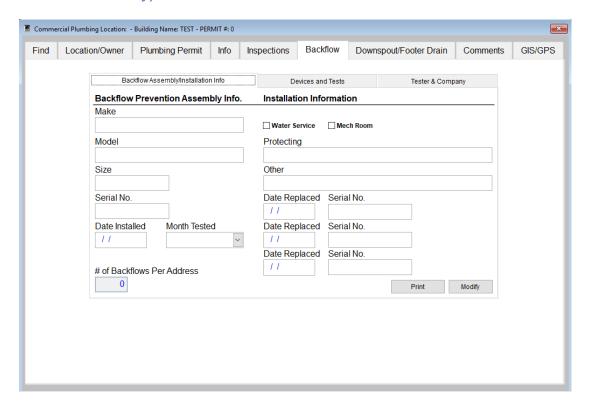
- Click Add button and add your Inspection record
- Previous button will take you to the previous record
- Next button will take you to the next record
- **Delete** button allows you to delete the record
- Modify will allow you to edit an existing record, and Print will open up a print menu.





Commercial - Backflow Tab

Backflow Assembly/Installation Info subtab



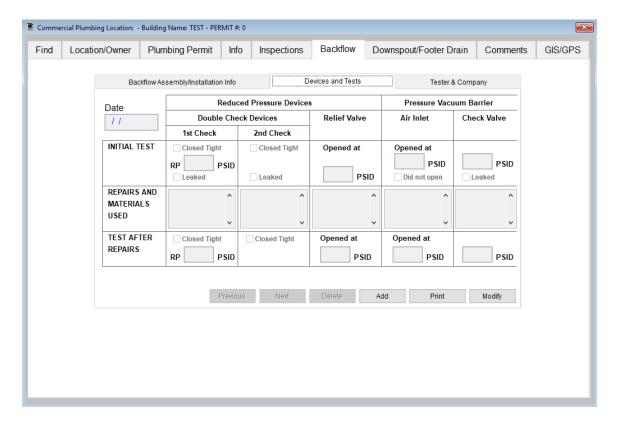
Fill-in information about Backflow Prevention Assembly Info and Installation Information on this subtab:

- Print button will open up a print menu
- Modify button allows you to edit an existing record





Devices and Tests subtab



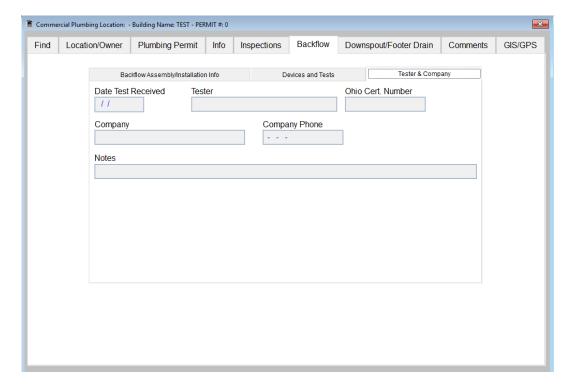
Fill-in information about Devices and Tests on this subtab:

- Enter the date on the top left corner of this subtab
- Print button will open up a print menu
- Modify button allows you to edit an existing record
- Previous button takes you to the previous record
- Next button takes you to the next record





Tester & Company subtab

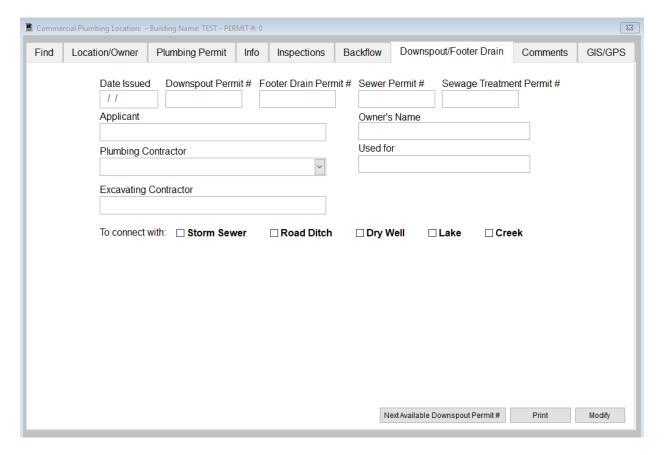


Fill-in information about Tester & Company on this subtab





Commercial - Downspout/Footer Drain Tab



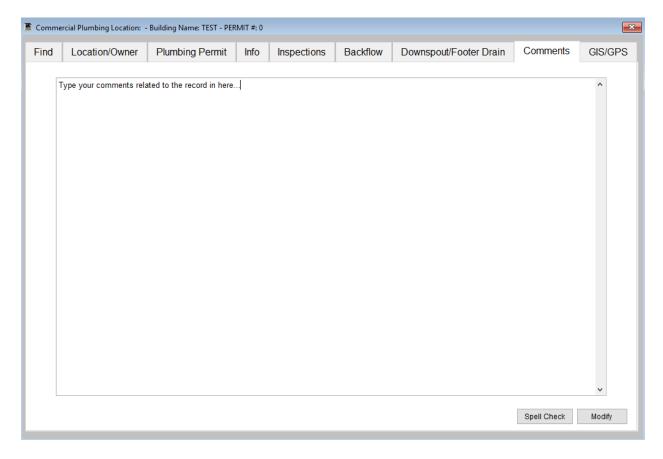
Fill in appropriate information for Downspout/Footer Drain:

- Next Available Downspout Permit # button enters the next sequential number
- Print button opens a window with printing options
- Modify button allows user to edit information





Commercial - Comments Tab



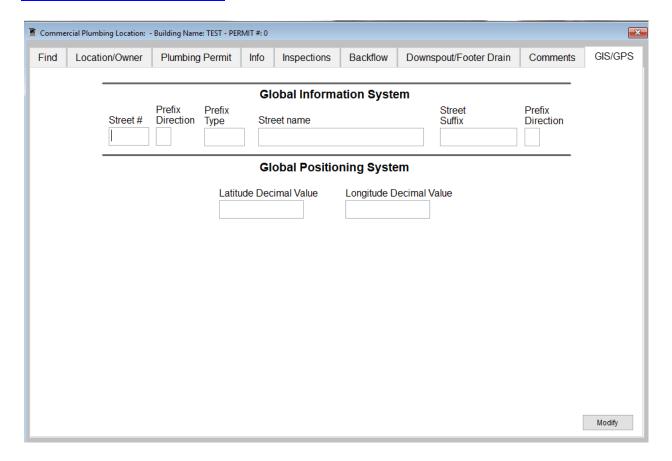
Type your comments in this tab that you want a part of the entry:

- Spell Check button will check for spelling errors.
- Modify button allows you to edit existing comments.





Commercial - GIS/GPS Tab



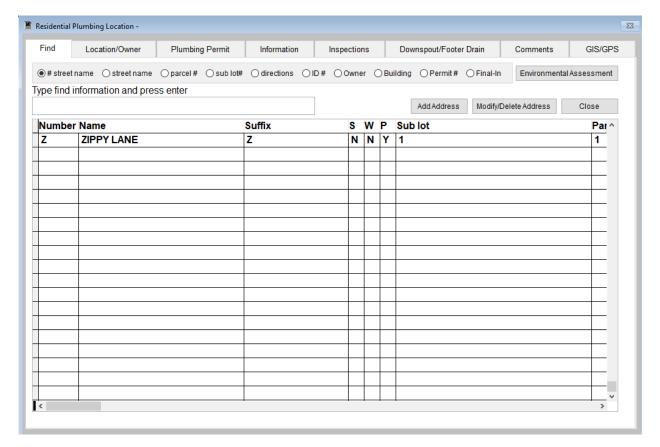
This tab allows you to enter your **GPS** coordinates for mapping purposes.

Field/Button	Description
Street #	(automatically filled out when you enter the address)
Prefix Direction	(automatically filled out when you enter the address)
Prefix Type	(automatically filled out when you enter the address)
Street Name	(automatically filled out when you enter the address)
Street Suffix	(automatically filled out when you enter the address)
Prefix Direction	(automatically filled out when you enter the address)
Latitude Decimal Value	Enter the latitude DECIMAL value of the location.
Longitude Decimal Value	Enter the longitude DECIMAL value of the location.
Modify	Click to modify the information on the page.





Residential – Find Tab



Under the **Find** tab there are options to search **Residential Plumbing** entries. Search options consist of: **by Street name**, **Parcel #, Sub lot #, Directions, ID#, Owner, Building, Permit #, and Final-In.**

Click which type of search you would like to perform and type the text in the textbox.

Hit **Enter** to perform the search.

To add new records click the Add Address button.

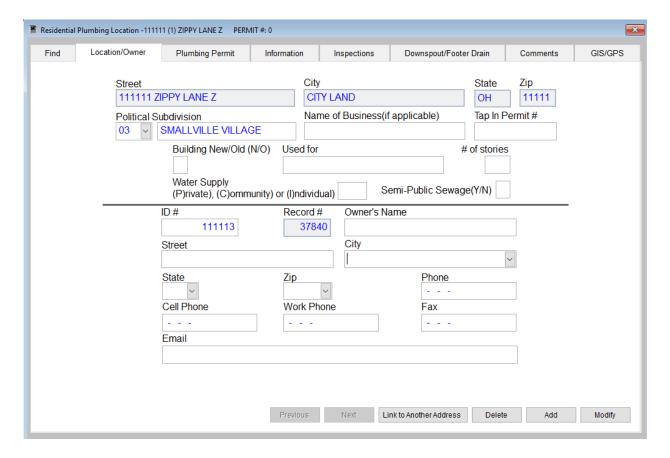
Click on the Address that is entered and click on the **Location/Owner Tab**.

To modify or delete and existing address, click on that address and click the **Modify/Delete** button





Residential - Location/Owner Tab



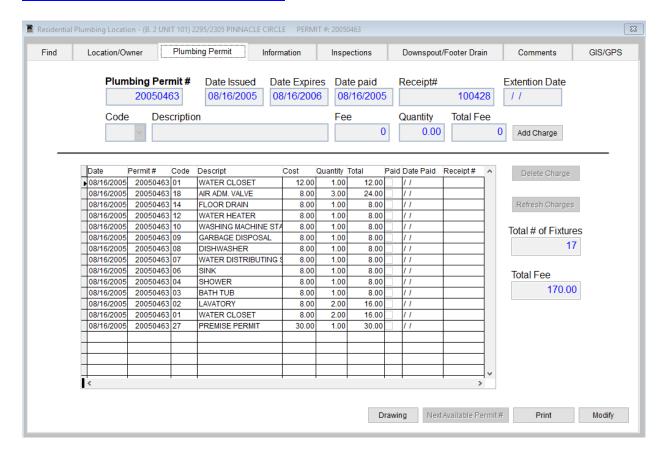
Click the **Modify** button to edit an existing record or click the **Add** button to add a new record:

- The Street, City, State, and Zip are greyed out and added from the Find Tab
- Enter the information relating to your record
- Link to Another Address button allows you to link a record to multiple addresses
- Delete button will remove a record





Residential - Plumbing Permit Tab



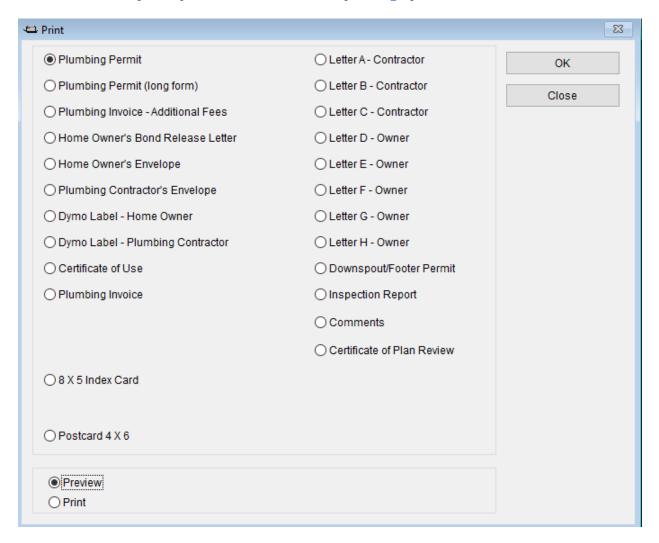
To enter a Plumbing Permit follow these steps:

- Enter the Plumbing Permit # followed by the Date Issued, Date Expires and Date paid/Receipt # if it was paid
- After filling out the Code/Description click Add Charge to add this record into the table below
- Fee codes may change over time but this table allows you to keep data entered historical
- Click Delete Charge button to remove a charge
- The Next Available Permit# button will automatically enter in the next Plumbing Permit#
- The **Drawing** button allows you to attach a file to the record





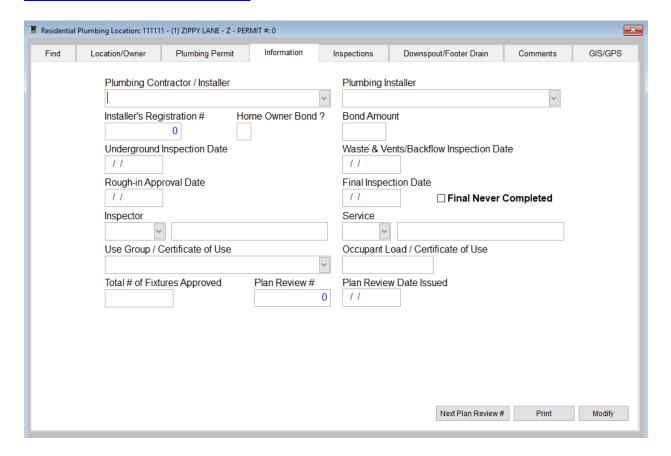
The Print button opens up a window with various printing options







Residential - Information Tab



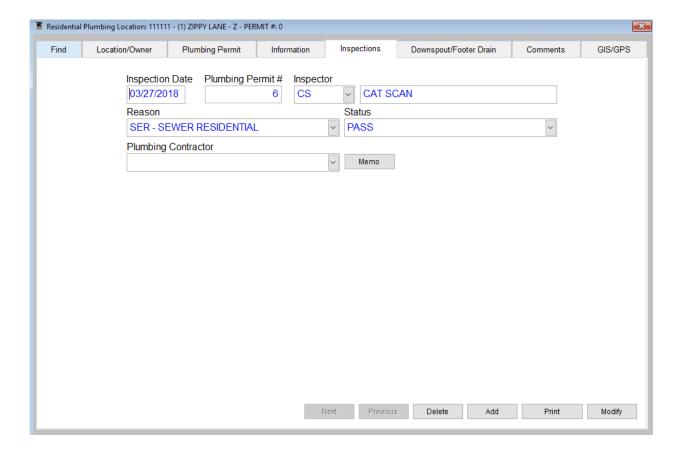
Fill in appropriate information under the Information tab:

- Next Plan Review # button will automatically assign the next plan review number
- Make sure all dates are entered and correct
- Drop down boxes are populated in the Maintenance section





Residential – Inspections Tab



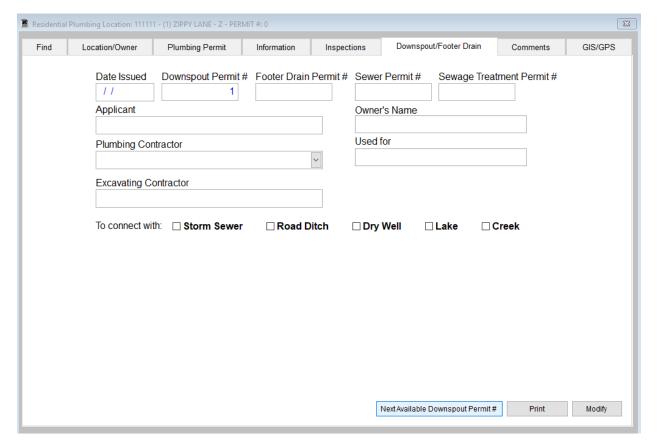
This tab is where you will enter in your Residential inspections:

- Enter the **Residential Inspection Date, Plumbing Permit #,** and choose which Inspector performed the inspection.
- Modify button to change a record, Add button to add a new inspection, Delete button to remove a record, Next
 and Previous buttons will navigate between inspections, and Print button opens a window with printing options





Residential - Downspout/Footer Drain Tab



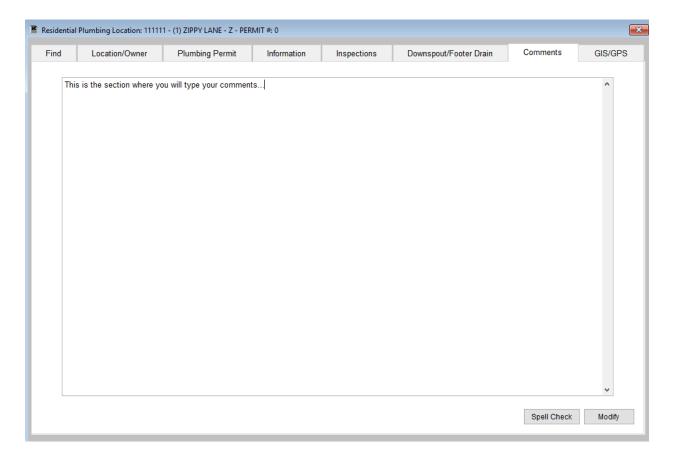
To enter information about the Downspout/Footer Drain:

- Start by entering the Date Issued
- Enter Downspout Permit # or click the Next Available Downspout Permit # button
- Enter in the information displayed on the page
- Print button opens a window with printing options and Modify allows you to change a record





Residential – Comments Tab



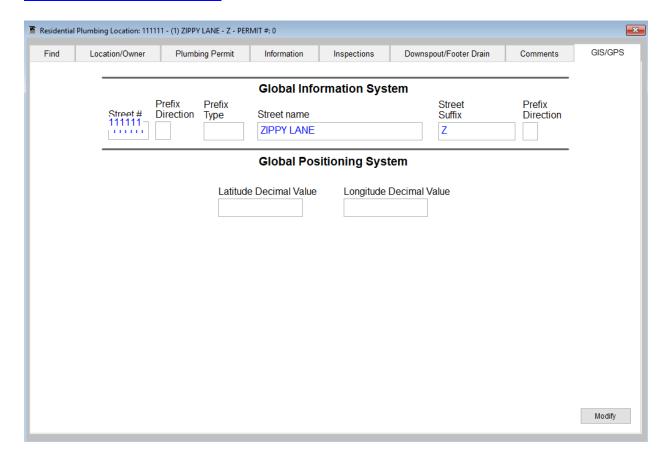
This section is where you will put your comments related to the record you are entering:

- Type comments in windowed section
- Spell Check button checks for spelling errors
- Modify allows you to make changes to already existing comments





Residential - GIS/GPS Tab



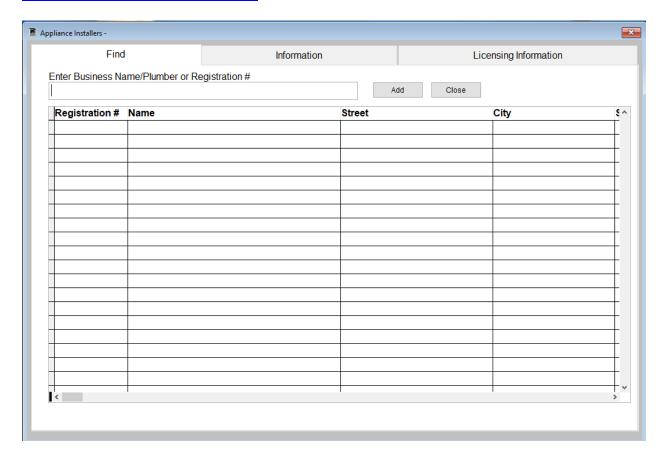
This tab allows you to enter your **GPS** coordinates for mapping purposes.

Field/Button	Description
Street #	(automatically filled out when you enter the address)
Prefix Direction	(automatically filled out when you enter the address)
Prefix Type	(automatically filled out when you enter the address)
Street Name	(automatically filled out when you enter the address)
Street Suffix	(automatically filled out when you enter the address)
Prefix Direction	(automatically filled out when you enter the address)
Latitude Decimal Value	Enter the latitude DECIMAL value of the location.
Longitude Decimal Value	Enter the longitude DECIMAL value of the location.
Modify	Click to modify the information on the page.





Appliance Installers – Find Tab



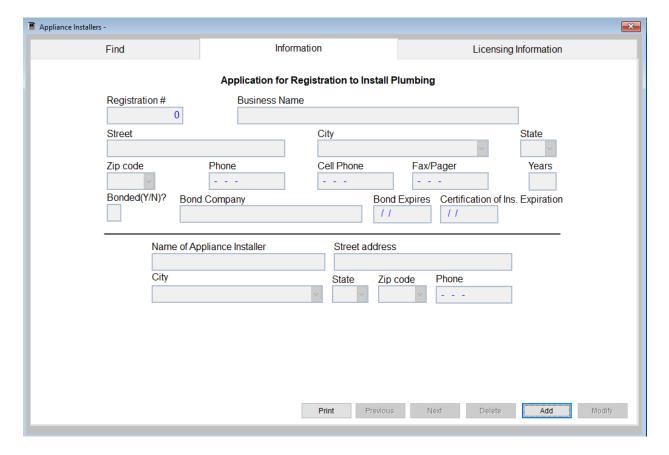
This section is a little bit easier than Commercial and Residential

- Enter the Business Name/Plumber or Registration # to find a record
- Click the Add button to add a new record
- Close button will exit from this window





Appliance Installers – Information Tab



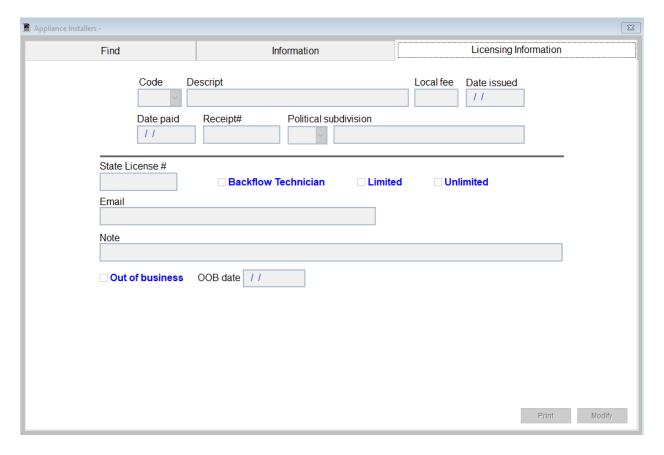
Start by entering the Registration

- Add button allows you to add a new record
- Modify button allows you make to changes to a previous record
- Delete button will remove current record
- Print button opens a window with printing options
- Previous/Next buttons allow you to go through different records





Appliance Installers – Licensing Information Tab



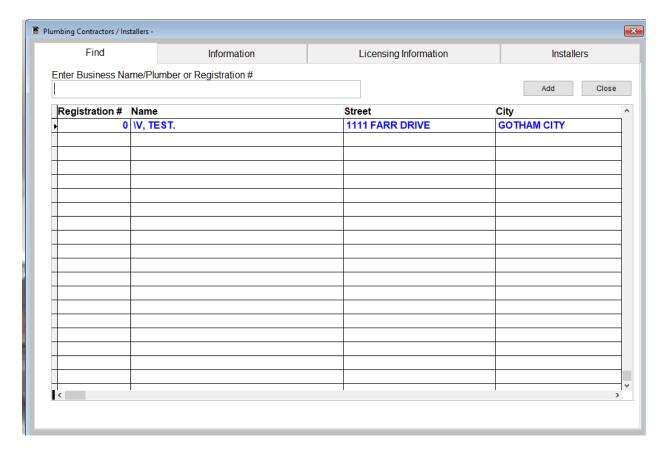
This tab is where you will enter the Licensing information for Appliance installers

- Enter the code for the fee and Date paid/Receipt number if they paid it.
- Fill out all necessary information
- Print button opens window with printing options and Modify button allows you to change an existing record





Contractors/Installers - Find Tab



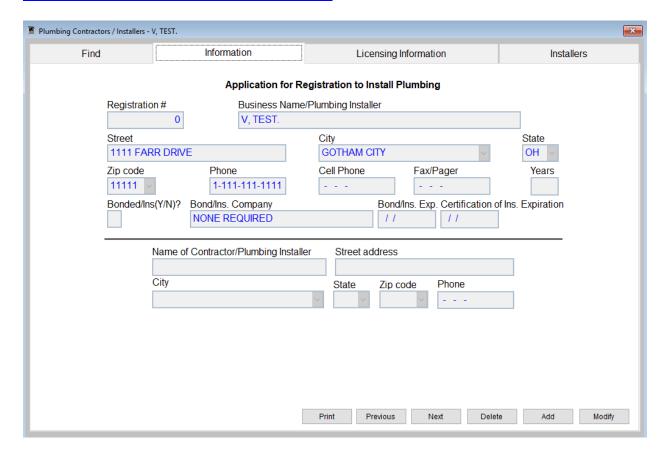
Like other modules, Enter the Business Name/Plumber or Registration # to search for a record

Add button will allow you to add a new record and Close button will close this window





Contractors/Installers - Information Tab



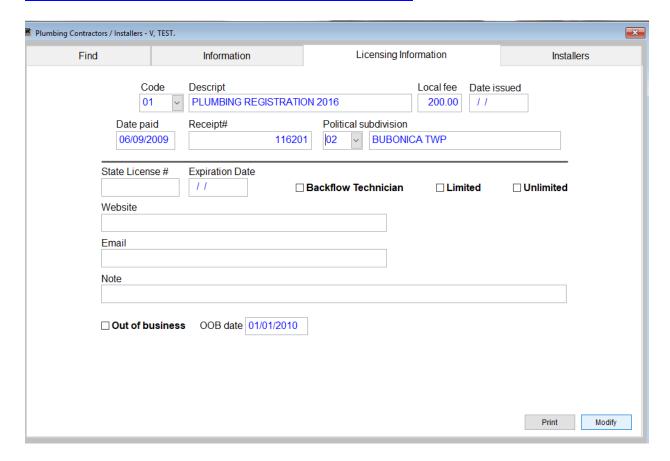
Enter information about the Business/Plumbing Installer:

- Print button will open window with printing options
- Previous & Next buttons will let you go through different records
- Delete button will remove a record
- Add will add a new empty record and Modify will update an old record





Contractors/Installers – Licensing Information Tab



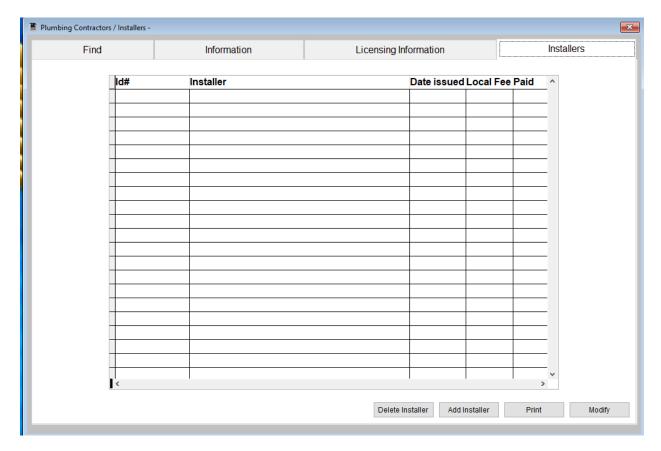
Enter Code for fee along with Date paid and Receipt # if applicable:

- **Print** button will open window with printing options
- Modify will update an old record





Contractors/Installers – Installers Tab



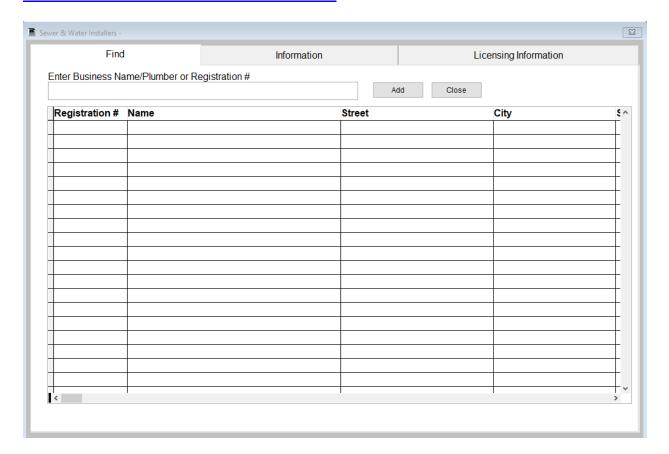
Follow the following steps:

- Click Add Installer button to add a new installer, the ID# will automatically generate
- Type in the Installer, Date issued, Local Fee, and check mark if it was paid
- Delete Installer button removes a record
- Print button opens a window with printing options
- Modify button allows changes to be made





Sewer & Water Line Installers – Find Tab



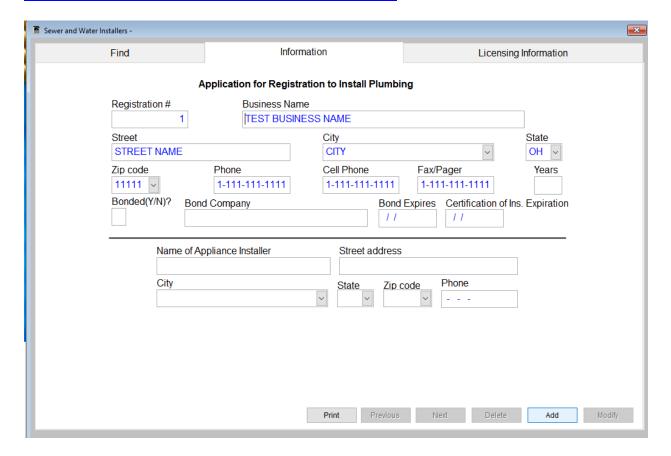
This section is a little bit easier than Commercial and Residential

- Enter the Business Name/Plumber or Registration # to find a record
- Click the Add button to add a new record
- Close button will exit from this window





Sewer & Water Line Installers – Information Tab



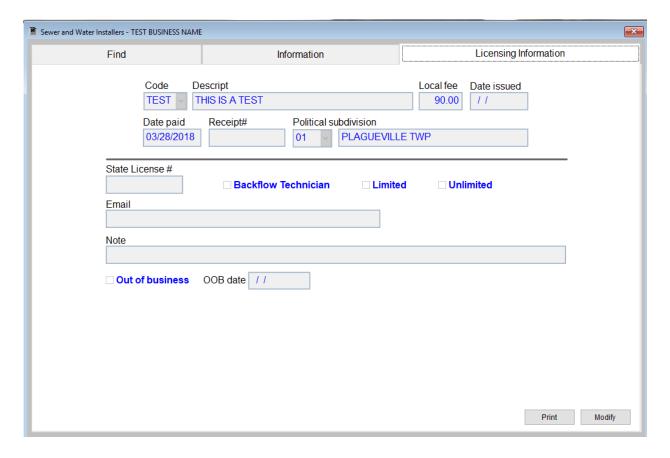
Enter information about the Business/Plumbing Installer:

- Print button will open window with printing options
- Previous & Next buttons will let you go through different records
- Delete button will remove a record
- Add will add a new empty record and Modify will update an old record





Sewer & Water Line Installers – Licensing Information Tab



Enter **Code** for fee along with **Date paid** and **Receipt #** if applicable:

- Print button will open window with printing options
- Modify will update an old record





Chapter 3: Reports

Navigate to: **Environmental Health> Plumbing > Reports**. There will be a drop down menu for different types of reports you can create/modify.



Reports can be filtered. See Page on Filters for more detail (Click this link).

Report	Description
Commercial	
Backflow Devices & Test	Generates a report based on backflow devices and test
Backflow Devices & Test – Three Part Form	Generates a report based on backflow devices & test in a three part form
Backflow Devices & Test – EPA List	Generates a report based on backflow devices & test with an EPA list
Backflow Devices – Count Per Address	Generates a report based on backflow devices with a count per address
Backflow Devices By Waste & Vents/Backflow Inspection	Generates a report based on backflow devices by waste & vents
Date	with a backflow inspection date
Backflow Master List	Generates the backflow master list
Envelopes – Owner	Generates envelopes for the Owner
Final Releases	Generates a final releases form
Inspections	Generates a report based on Inspections with given date range
Inspection Schedule	Generates an inspection schedule
Labels – Owner	Generates labels based on the owner
Letters	Generates letters for Commercial Plumbing





List of Plumbing Permits Issued	Generates a list of the plumbing permits that have been issued
List of Plumbing Permits by Permit #	Generates a list of plumbing permits based on Permit number
Monthly Plumbing Report	Generates a monthly plumbing report
Permit Invoices	Generates a permit invoices report
Plumbing Charges	Generates a report based on plumbing charges
Plumbing Charges – Past Due	Generates a report based on plumbing charges that are past due
Plumbing Permits	Generates plumbing permits based on given date range
Plumbing Permit Contractor's Envelope	Generates an envelope for the Plumbing Permit for the Contractor
Rough – In Releases	Generates a report based on Rough – In releases
Residential	
Contract City Billing	Generates a report based on contract city billing
Envelopes – Owner	Generates envelopes addressed to the owner
Final Releases	Generates a report based on final releases
Inspections	Generates a report based on inspections within given date range
Inspection Schedule	Generates an inspection schedule
Labels – Owner	Generates labels with the Owner
List of Parcel Numbers/Sewage/Well/Plumbing records	Generates a list of parcel numbers, sewage, well, and plumbing records
List of Plumbing Permits Issued	Generates a list of the plumbing permits that were issued based on the date range given
List of Plumbing Permits by Permit #	Generates a list of plumbing permits by Permit # within given date range
Monthly Plumbing Report	Generates a monthly plumbing report based on given date range
Plumbing Charges	Generates a plumbing charges report based on given date range
Plumbing Charges – Past Due	Generates a plumbing charges report that are past due based on given date range
Plumbing Permits	Generates plumbing permits based on given date range
Plumbing Permit Contractor's Envelopes	Generates Plumbing Permit Contractors Envelopes based on given date range





Rough – In Releases	Generates a report based on Rough – In Releases
Appliance Installers	
Applications	Generates applications based on given date range
Envelopes	Generates envelopes based on given date range
Labels	Generates labels based on given date range
List by Company Name	Generates a list by Company Name based on given date range
List by Company Name with Cell Phone #'s	Generates a list by Company Name with Cell Phone numbers based on given date range
List by Appliance Installers Name	Generates a lit by Appliance Installers name based on given date range
Registration Cards	Generates registration cards based on given date range
Contractors/Installers	
Applications	Generates applications based on date range
Envelopes	Generates envelopes based on date range
Letters	Generates letters based on date range
Labels – Installers	Generates labels for installers based on date range
List by Company Name	Generates a list by company name based on date range
List by Company Name – Expired	Generates a list by company name that are expired based on date range
List by Company Name with Cell Phone #s	Generates a list by company name with cell phone numbers based on date range
List by Installers Name	Generates a list by installers name based on given date range
Plumbers Registration Cards – Apprentice	Generates plumbers registration cards with apprentice based on given date range
Plumbers Registration Cards – Journeyman	Generates plumbers registration cards with journeymen based on given date range
Plumbers Registration Cards – Master	Generates plumbers registration cards with master based on given date range
Plumbers Registration Cards – Associate	Generates plumbers registration cards with associate based on given date range





Plumbers Registration Cards – Backflow Installer/Tester	Generates plumbers registration cards with backflow
	installer/tester based on given date range
Plumbers Registration Cards – Maintenance	Generates plumbers registration cards with Maintenance based on
	given date range
Plumbers Registration Cards – Med Gas	Generates plumbers registration cards with med gas based on given
	date range
Plumbers Registration Cards – Sewer Trapper	Generates plumbers registration cards with sewer trapper based on
	given date range
Plumbers Registration Cards – Water Conditioning Installer	Generates plumbers registration cards with water conditioning
	installer based on given date range
Plumbers Registration Cards – Water Heater Installer	Generates plumbers registration cards with water heater installer
	based on given date range
Sewer & Water Line Installers	
Applications	Generates applications based on date range
Envelopes	Generates envelopes based on date range
Labels	Generates labels based on date range
List by Company Name	Generates a list by company name based on date range
List by Company Name with Cell Phone #s	Generates a list by company name with cell phone numbers based
	on date range
List by Sewer & Water Line Installers Name	Generates a list by sewer & water line installers name based on
	date range
Registration Cards	Generates registration cards based on date range

Each Report will have a date range you can enter before the report is generated:







Chapter 4: Browse/List/Export

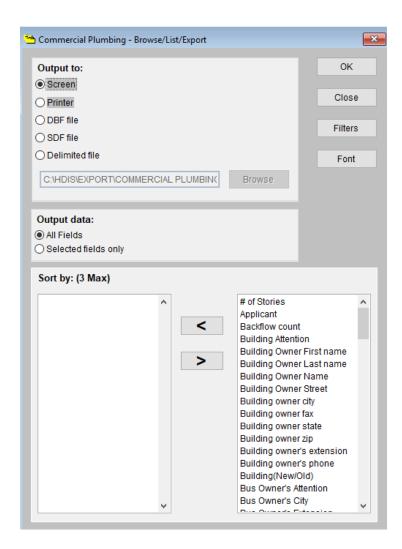
Inside the Plumbing module navigate to the Browse/List/Export.

This section allows the exportation of data, also allowing the user to use Filters.

There are also multiple ways for you to output the data: Screen, Printer, DBF file, SDF file, and Delimited file.

If you pick DBF file, SDF file, or Delimited file make sure you select the appropriate path.

Select **Browse** to find the needed path.





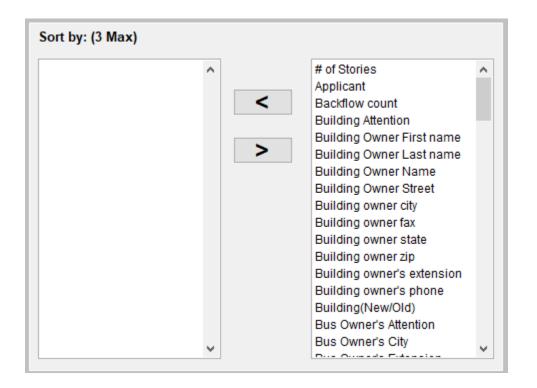


Sort by

Sorting by Field Names (3 Max) is an option.

Click on the Field Name you want to sort by and press the < symbol to move the Field Name to the empty box.

If you want to remove a Field Name, click the Field Name and press the > symbol.



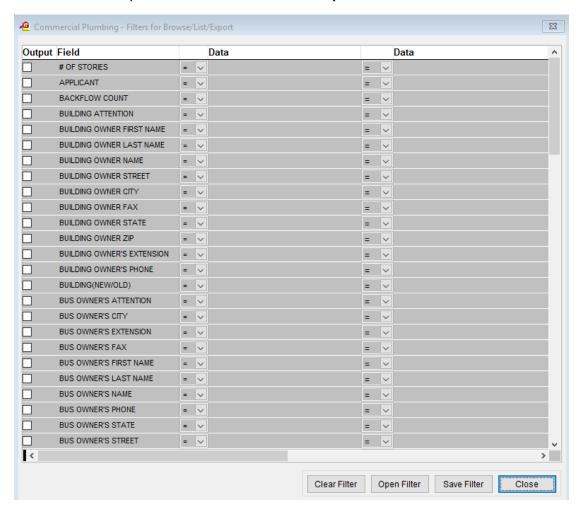




Filters

From the Browse/List/Export click on the Filters button

This section allows you to set filters based on the Output Field



** Note ** If you are attempting to create a filter to search for only blank data use: "(Blank)."

"(Blank)" is appropriate when you are searching for an unspecified name, date, or Boolean (True/False – Yes/No).

** Note ** If you want to search for a string with some spacing after the characters use: "AB(B)".

Example for characters with a space:

Desired Search Result: "Monkey Inc"

Appropriate Search: "Monkey(B)"





Chapter 5: Count Graph

Inside the Plumbing module navigate to the Count/Graph.

Create the title you would like as the **Report Title**.

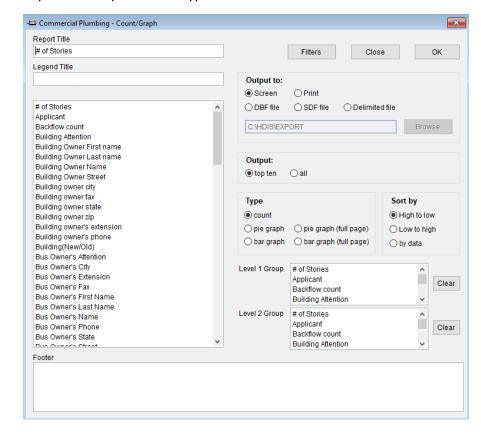
This section allows you to create a Count, Pie graph, or bar graph of the data. There is a **Report Title**, **Legend Title**, **List of Field Names**, **Footer**, **and Output to** section. The **Output to** gives you options on how you want to display or store your results.

Under the **Output**: there is an option to show the **top ten** or **all** results.

There is a **Filters** button which is identical to the <u>Filters</u> in the <u>Browse/List/Export</u> section. The purpose of the filters section is so you can manipulate the type of results. For example: Let's say you wanted to see results from a certain date range. If you go into filters you can create a date range and the results will only display those records.

There is a **Sort by** section where you can organize your results from *High to low (Greatest value to lowest value)*, *Low to high (Lowest value to greatest value)*, and by *data* (results will be displayed organized based on the data. Example: If it is based on ID numbers, the numbers will be organized in order).

In the **Type** area, if you select Totals: **Level I Group** and **Level 2 Group** options will display. Select the best options dependent on your search type.



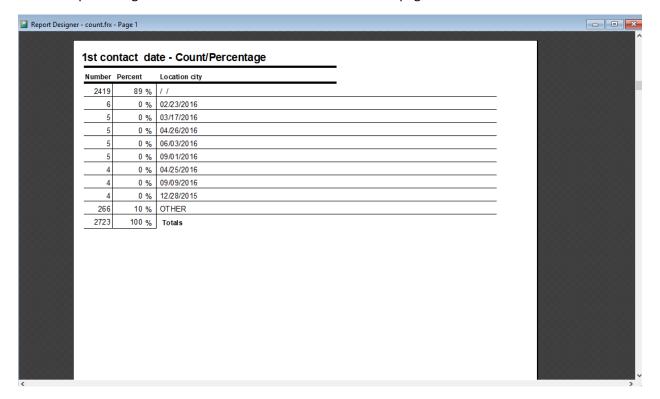




Count

Here is an example of what the "Count" type would look like.

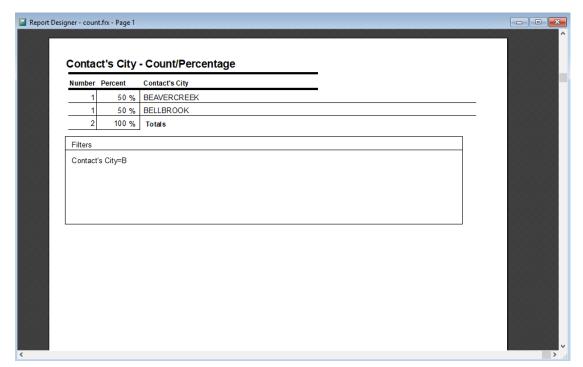
There are percentages and totals on the side and bottom of the page.







If you choose to add filters, those will also be shown at the bottom of the page.



Click on the door icon next to the percent to return to the menu:





100% 🗸



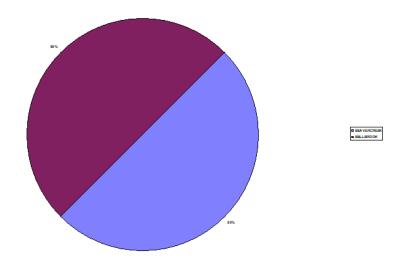
Pie Graph

Here is an example of what the "Pie Graph" type would look like.

Depending on the data chosen, the percentages are altered to reflect it.

There is a legend displaying the data chosen and the color representation.

Contact's City





Click on the door icon next to the percent to return to the menu:







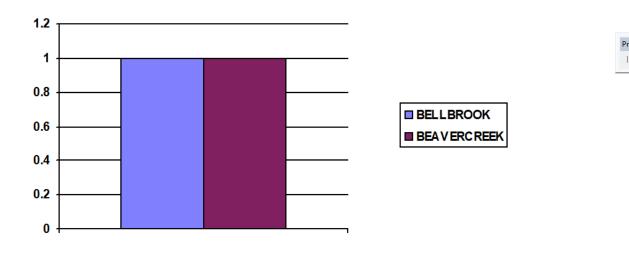


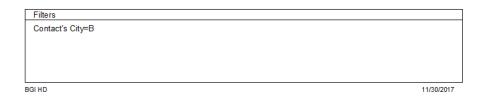
Bar Graph

Here is an example of what the "Bar Graph" type would look like.

Depending on the data chosen, there will be a specific color to represent the data's bar.

Contact's City





Click on the door icon next to the percent to return to the menu:





100% 🗸

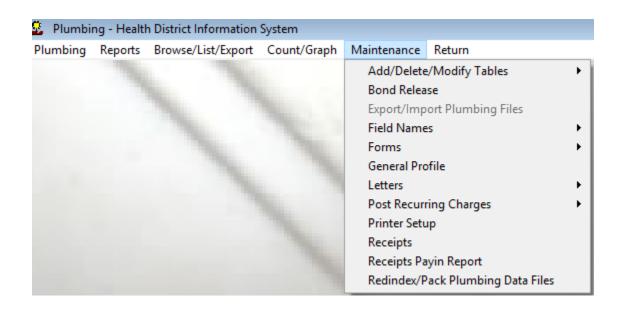


Chapter 6: Maintenance

Navigate to: Environmental Health > Plumbing > Maintenance

The **Maintenance** section holds a lot of the mechanics behind the module.

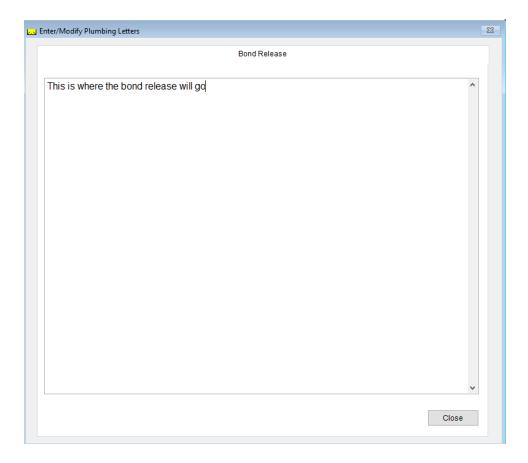
This area is where you can Add/Delete/Modify tables along with other actions you use in the **Plumbing data entry windows.**







Bond Release



Type in the **Bond Release** information in the text box shown above

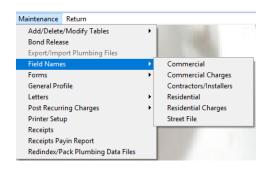
Close button will exit from this window





Field Names

Navigate to: Maintenance > Field Names

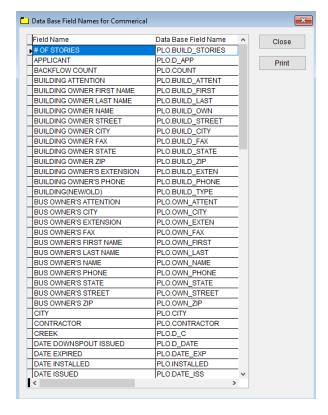


The field names listing can be very useful in determining what fields you wish to utilize to merge data for letters or when creating ad hoc reports. The field name column is used to merge data into letters.

Enter the field name in capital letters in the body of the letter surrounded by asterisks (no spaces between asterisks and field name).

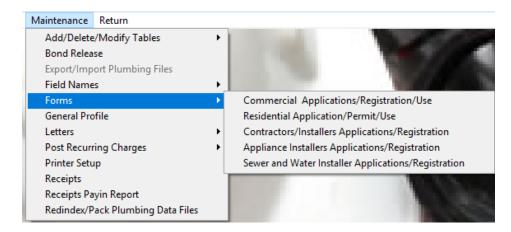
Example: *FIELDNAME*

See Notification Letters for more information on Letters.



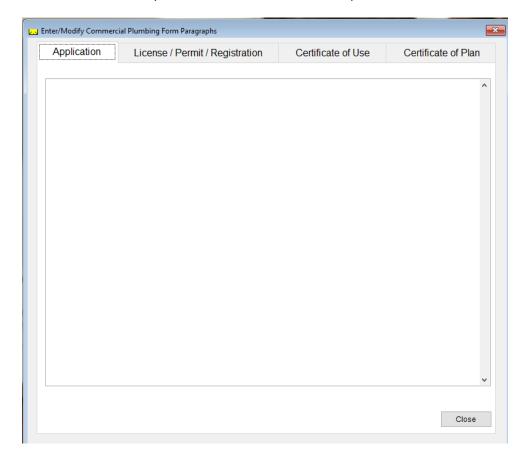


Forms



Each of these screens will allow you to enter in the forms you want to use in the module.

Enter in the form and you will be able to use it for the specified records.







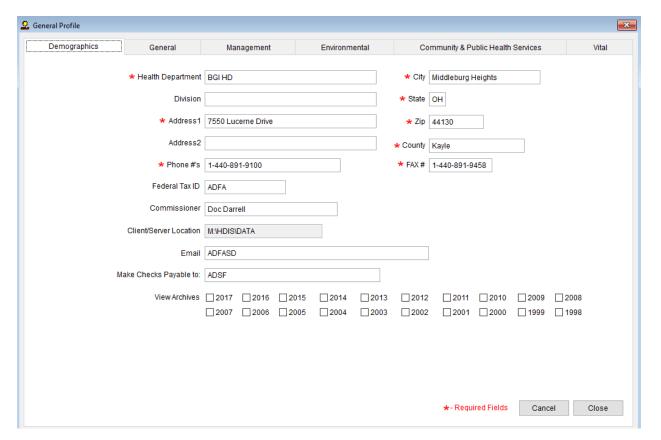
General Profile

Navigate to: Maintenance > General Profile

The General Profile allows you to fill out the basic information regarding Plumbing.

Check marking a year next to View Archives will give you access to previous data from the selected years.

On the **General** Tab there are options to edit the margins in letters and letter heads.

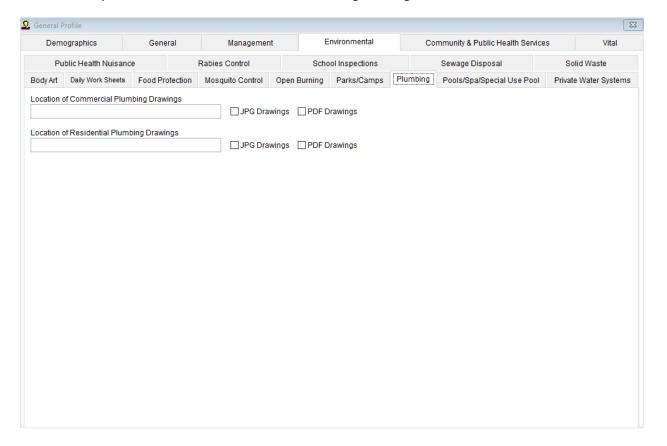






General Profile -> Environmental -> Plumbing

This is where you can enter the file location for Plumbing drawings



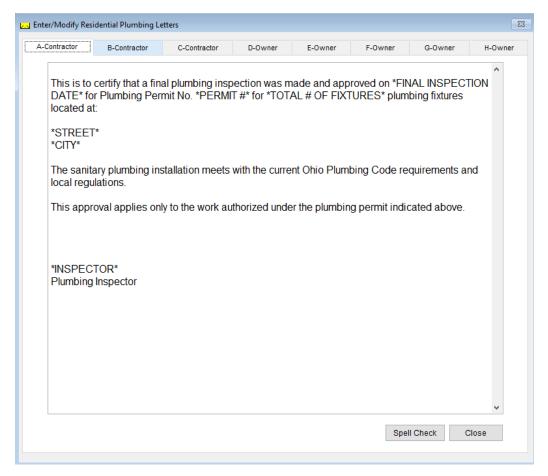




Letters

Navigate to: Maintenance > Letters

If you click on **Letters** under the **Maintenance** tab, a window will pop up. Here you can create letters relating to a specific area under **Plumbing**. After reading this page, click this link to see more information on field names.



The HDIS system provides you the flexibility to write standard letters that can be sent to clients. These letters will pull data through use of the *. The * is placed on each end of the field name that you want to pull into the letter.

Merge fields:

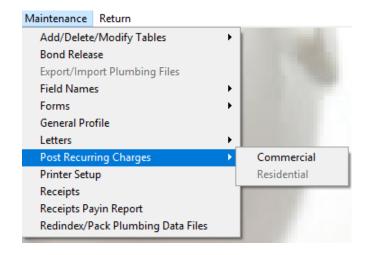
All upper case: *OWNER* JOHN DOE
Only first letter uppercase *Owner* John Doe
All lower case *type of animal* dog

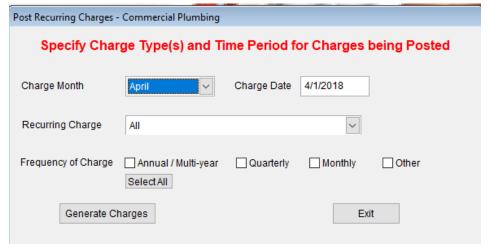
Examples: *OWNER* = JOHN DOE *Owner* = John Doe *type of animal* = dog





Post Recurring Charges





Select:

- Charge Month
- Charge Date
- Recurring Charge
- Frequency of Change

Generate Charges button will automatically generate the charges based on the fields you selected.

Exit button will close out of this screen.



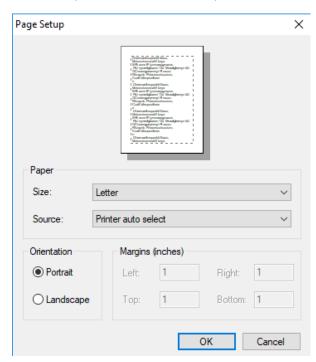


Printer Setup

Navigate to: Maintenance > Printer Setup

The print setup allows you to choose from what printer you would like to print.

Select the printer in the name dropdown and click **OK**.

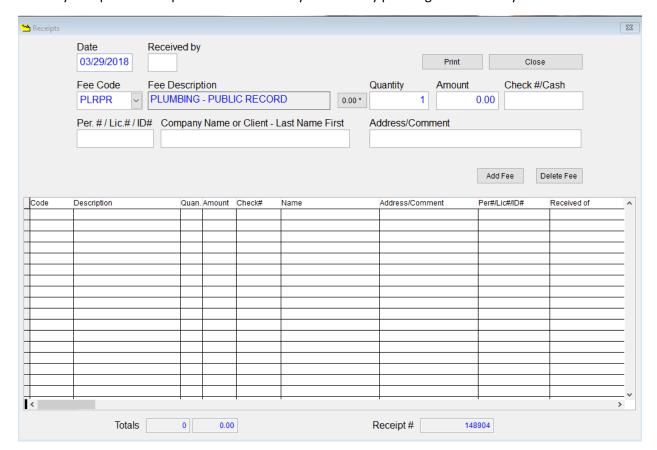






Receipts

If you have the **Receipts** module, you have the capability to print any receipt through the **Maintenance** tab You may also print a receipt from the data entry windows by pressing the **ALT-R** keys



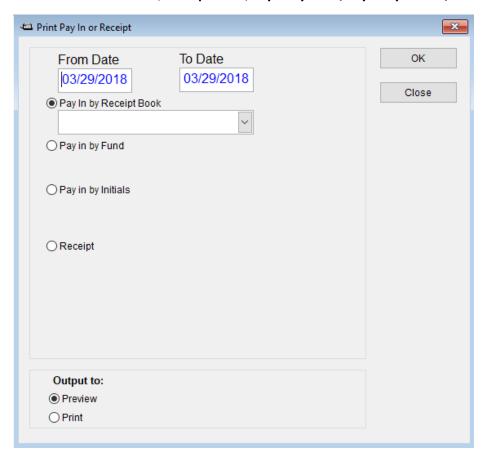




Receipts Pay - In Report

If you have the **Receipts** module, you have the ability to print your pay in reports through the **Maintenance** tab.

Select From and To date, Receipt Book/Pay in by Fund/Pay in by Initials/Receipt, and either Preview or Print.







Reindex/Pack Plumbing Control Data Files

Navigate to: Maintenance > Reindex/Pack Plumbing Data Files

This function is only needed should your data be corrupt due to a power failure.

Please contact BGI if you have any questions or concerns.

